



MSA Group

(Machines Operation, Security and Compliance issues)

11.00 am, Tuesday 7th March 2023

In attendance:

Peter Hannibal (GBG)
 Charlotte Meller (GBG)
 Neil McCartney (Blueprint)
 Simon Ainge (Inspired)
 Martin Quinn (Inspired)
 Amos Davis (Inseinc)
 Joshua Holt (Inseinc)
 Tracy Baitup (Roadchef)
 Shakila Neill (Moto)

Dave Newman (Welcome Break)
 Nick Jackson (Welcome Break)
 Stephanie Bickers (Moto)

Apologies;

Craig Taylor (Inseinc)
 Lee Jefferson (Inseinc)

Item		Action
1	<p>Welcome and Apologies. PH welcomed everyone to the meeting and thanked them for attending. Apologies have been received as above.</p>	
2	<p>Minutes and Actions from 5 Dec 2022 Meeting Actions:</p> <ul style="list-style-type: none"> • Whether MSA’s might consider producing their own response to the White Paper – to be carried forward • Point 6 Regulation – MSA’s working on their own customer interaction standard covered under Item 6 • Point 7 – ICE – General feedback been really positive and GBG have a feedback meeting with Clarion in April. 	
3	<p>Machine Security & Fraud Issues since last meeting There were no new matters or issues to report from anyone in the meeting. AD advised about foreign coins coming in across the country but nothing too serious.</p>	

4	<p>Manufacturer issues arising including any updates There were no specific manufacturer issues to report.</p>	
5	<p>Government/White Paper update.</p> <p>PH updated the meeting on the latest situation which suggests that the WP will be published last week of March first week of April before Easter. However, PH & CM had a meeting with Scott Benton MP (chairs APPG Betting & Gaming) who said that the new Minister, now formally confirmed as Stuart Andrew (MP for Pudsey), would want time to go through it and understand if there are concerns and so he didn't expect it to be published before June.</p>	
6	<p>Regulation.</p> <ul style="list-style-type: none"> a) One discussion has been held with MSA's around customer interaction with the potential to develop a standard – with the discussions focusing on what is a “meaningful interaction” and how it could be evaluated. CM has been doing some digging to see what information is available beyond the GC guidance. GC are currently consulting on whether to ask operators to report on suicides and GBG will be raising concerns about that consultation. If any members wish to give their thoughts on this please send through to CM. b) CM is liaising with GC about who is the right person to attend these meetings. CM has put in a request to Director of Operations so there is a central accounts manager for the MSAs. c) Thanks to Welcome Break we are going to have a pilot of Local Authority licensing officers for an on-site training day next month and will do publicity around that. A similar pilot is happening between another GBG member in London later this month and the Met Police Central Licensing Unit. d) Institute of Licensing host a National week of Licensing which is 12th to 16th June – each day has a different focus. We are looking to see how we can support the gambling element of that. PH suggested doing something around MSAs in their magazine. 	
7	<p>Embedding the GBG Responsible Gambling Charter</p> <p>This organic document was launched at ICE –The GBG Land Based Responsible Group need to monitor the members compliance. One of the Charter's Principles focuses on ensuring that new games are risk assessed and not causing additional harm – is there someone in Inspired or Blueprint who could help the Machines Group about understanding what happens currently. Neil McCartney, Lee Morton & Josh Holt will see if there is someone in their organisations who can help.</p>	<p>NM., LM, JH to provide contact details</p>

	PH advised we ae sharing the Charter with DCMS & GC.	
8	<p>AOB.</p> <ul style="list-style-type: none"> a) NJ suggested about meeting in person next time to improve engagement. NJ & SN both offered to host. b) Date of next meeting is 5th June 2023 @ 11am. GBG will confirm location once we know if the WP has been published by then. 	AF