



**GBG Members Teams Meeting held on
Wednesday 17th April 2024 at 11.00 pm**

In attendance

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|--------------------------------------|-----------------------------------|
| Peter Hannibal (Chair) | Dragoljub Grekulovic (JCM Global) |
| Charlotte Meller (GBG) | Aras Kaplan (Leisure Electronics) |
| Steve Sharp (GBG) | Lee Morton (Light & Wonder) |
| Amanda Fry (GBG) | Evgeny Shulyak (JCM Global) |
| Andrew Mason (Betsmart) | Craig Murray (Link Integrated) |
| Steve Brownlow (Bpops) | Paul Weston (Link4Pay) |
| Chloe Millington (Buzz Bingo) | Nigel Davis (Merkur) |
| Simon Barff (CLMS) | Elizabeth Speed (Novomatic) |
| Andrew Rushworth (Crown Leisure) | Imogen Moss (Poppleston Allen) |
| Stuart Green (Game Nation) | Caroline Bates (Roadchef) |
| Ashley Molloy | Brian Jamson (Roadchef) |
| Andy Bullock (Innovative Technology) | Tracy Baitup (Roadchef) |
| Craig Taylor (Inseinc) | Debbie Bollard |
| Ian Shreeve (Inseinc) | David Lucas |
| Josh Holt (Inseinc) | |

Guest Speaker: Nick Rust (Chair, Industry Forum)

		<u>ACTIONS</u>
1	<p><u>Introduction, Apologies & Declarations of Interest</u></p> <p>PH welcomed everyone to the GBG Members meeting especially Simon Barff (CLMS) our new member. Apologies for the meeting were noted. There were no declarations of interest.</p> <p>There were no objections to the meeting being recorded to help with the minutes.</p>	
2.	<p><u>Nick Rust – Chair of Industry Forum (Guest Speaker)</u></p> <p>PH introduced Nick Rust to the meeting – NR gave a brief overview of his career and then took questions:</p> <ul style="list-style-type: none"> • There are 9 individuals on the group across the industry with a variety of backgrounds (including 2 GBG members) • Terms of Reference have been finalised and are on the GC website Industry Forum Terms of reference (gamblingcommission.gov.uk) • The Forum-, does not have any decision-making powers but will provide evidence and examples of how the Commission is 	

	<p>performing. It sits alongside other Advisory Groups to the Commission.</p> <ul style="list-style-type: none"> • NR is contracted 2 days a month • NR has monthly meetings with Andrew Rhodes • Forum will meet 4-6 times a year in person and they are looking to set up calls prior to each meeting and minutes will be on the GC website • GBG flagged that the minutes of the LEAP group are not on the GC website and that GC had indicated the discussions from that group appear in the GC advice to government • The major topics the Forum wants to consider first are: <ul style="list-style-type: none"> • AML Code • New Research methodology • Illegal gambling • How to get the GC culture right – this will be discussed at the next meeting • Consultations and how they are carried out. GBG noted that since 2021 GC has stopped including a list of respondents in its consultation responses and GBG has specially asked for the respondents to the recent Regulatory Returns consultation • AR wants to talk about communications with operators. • The Forum will be an opportunity for GC and trade to discuss confidential policy and data matters as well and so there needs to be clarity about what can /can't be publicly communicated • Trade Bodies have a key role to play on representing its members, picking up specific causes • NR is happy for PH to gather GBG's concerns and feed back to him. • Standing GC attendees are Helen Childs (Head of Governance), Andrew Jackson (keeps linkage between the advisory groups) & Tess Sorrell (admin) plus other GC staff depending on the topic. • PH thanked NR who is happy to attend any further meetings on a specific subject. 	
3.	<p><u>Matters brought forward from the last meeting – 24th January 2024</u></p> <ul style="list-style-type: none"> • PH thanked CM for chairing the last meeting in his absence • All actions that are listed have all been dealt with • ICE 2025 – GBG will not be exhibiting in Barcelona but we will be doing more F2F meetings/events in the UK for members instead <p>There were no issues to bring forward.</p>	
4.	<p><u>White paper Update</u></p> <ul style="list-style-type: none"> • The Chair of the Casino Group of the BGC suggested that the Government write around on the DCMS response started this week, but it potentially started before that and that we are in fact closer to a consultation response publication date. Government hopes to get the SIs laid before summer recess with a view to 4 of the elements in the DCMS Summer land-based consultation coming into force by 1st October whilst Cashless, will have a later implementation date of April 2025. 	

	<ul style="list-style-type: none"> • Latest draft of the Ombudsman Code of Conduct from the BGC looks more positive in addressing the concerns members had raised. • CM will look into potential changes to the proposed financial limits checks. 	Action CM
5.	<p>GBG Strategy</p> <p>PH went through the GBG Strategy update and a copy is attached to these minutes</p>	Attached
6.	<p>General Comms Update</p> <ul style="list-style-type: none"> • Changes have been made to the website including the updated Responsible Gambling Charter and information on the Technical Standards, with the Standards themselves only available via the Members' Area of the website. Members wanting access to that area please click on the link at the top of the home page on the right-hand side and register • If Members have any personnel changes or new logos, please can they make AF aware so we can keep an up-to-date contact list. • If anyone is interested in co-writing or providing information to go in a future article in one of the local authority publications, please let CM know. 	
7.	<p>Any Other Business</p> <ul style="list-style-type: none"> • DL is pleased that Kate Nicholls is the new Chair of the IOL. There is an IOL Conference to engage with licensing operators on 16th July 2024 at Lola's Hippodrome (link below) where speakers will include: Charlotte Meller, Elizabeth Speed & Nick Aaron. Keynote speaker is Sarah Fox (DCMS). <p>https://www.instituteoflicensing.org/EventItem/GetEventItem/188066</p> <ul style="list-style-type: none"> • Several members raised recent problems encountered with the GC's E Services Software. Members to provide more information to CM to raise with the Commission. 	Action CM
9.	<p><u>Date of next meeting</u></p> <p>The date of the next Teams meeting is <u>Wednesday 10th July 2024 at 11.00 am.</u></p> <p>Remainder of dates for 2024 Wed 23rd October</p>	

Meeting finished 1200