GAMBLING
BUSINESS GROUP
Working for a brighter future

**GBG Machines Group Meeting Notes**

**5th December 2024 via Teams**

In attendance:

Mark Gibson (Novomatic) – Chair
Peter Hannibal (GBG)
Steve Sharp (GBG)
Charlotte Meller (GBG)
Paul Monkman (Luxury Leisure)
Ian Fuller (Boomerang Digital)
Simon Barff (CLMS)
Martin Beard (Novomatic)
Laruen Noble (Buzz Bingo)
Vince Bateson (Paddy Power)
Andy Bullock (Innovative Technology)
Vicky Spicer (Light & Wonder)
Debbie Hough

Mark Jepp (Game Nation) – Vice Chair
Mike Douglas (Buzz Bingo)
Simon Penrose (Blueprint Ops)
Chris Packer (Luxury Leisure)
Jonathan Sanders (William Hill)
Howard Gant (Boomerang Digital)
Tony Lister (Cowells Arrow)
Alina Burklakova (IGT)
Rob Bennett (Novomatic)
Brian Jamson (Roadchef
Anthony Denby (Leisure Electronics)
Paul Weston (Link4Pay)

| Item | | Action |
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| 1. | **Welcome and Introductions**<br><br>MG welcomed everyone to the meeting, especially Tony Lister as a new GBG Member.<br><br>PH explained that MG, with support from MJ, will be chairing the Group, taking over from Nigel Davis.  Merkur have reviewed their GBG membership and will be represented by GeWeTe going forward. PH thanked both MG and MJ for taking on the role. | |
| 2. | **Matters Arising**<br>There were no outstanding matters from the September 2024 meeting. | |
| 3 | **Next Steps on Cashless**<br><br>We are still waiting for DCMS to confirm its position on the cashless proposals.  PH is aiming to use the ARE Expo in April 2025 to invite the banks to explain how they can develop commercial solutions for gaming machines. | |

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| | MG advised that he was linking in with the Bacta group that is looking at cashless, and all agreed the need to work collaboratively and especially to ensure that the customer journey is the same irrespective of machine and venue. | |
| 4 | **GMTS**<br>Following the submission of the pre consultation feedback last month the Commission met with each of the trade bodies to talk through their comments and understand the issues in more detail.<br><br>More recently the Commission met with all the trade bodies to discuss their approach to engagement once the consultation is published (at some point after ICE). The Commission is keen to speak to as many groups/subgroups as possible both during the 12week consultation period and after when they are analysing the feedback.<br><br>As soon as the formal condoc is published we will convene meetings with members and take up the Commission on its offer.<br><br>Discussions are also ongoing about the data that was shared with DCMS as part of its consultation on the White Paper earlier in the year, and whether the Commission can use it or whether an additional data request is required. The GBG has stated that if the Industry data is shared with the GC, it must have similar protections as those agreed with the DCMS. The data belongs to operators who should have the final say & no one objected to the principle of this data sharing with the GC on the call | |
| 5 | **Machine Security Issues**<br><br>a) MG suggested it would be useful to develop a best practice document around debit cards, especially as apple pay is not necessarily as secure as other payment options.<br><br>Matters to raise with card payment providers could include:<br>• Limiting/removing international cards from the apple wallet<br>• Including time delays between getting a debit card and using it<br>• Having a mix of Chip & Pin and contactless<br><br>Tech Forum to consider if these form part of an existing Code of Conduct or if a new document is required.<br><br>b) CP mentioned another spate of old machine fraud.<br><br>c) AB stated that they had advised customers of a new software update designed to prevent the latest attacks on validators | MG |

| 6 | **AOB**<br>a) MG advised that he was currently reviewing the GBG protocols and will circulate a list to Members of all the latest versions and identifying who was supporting them from a machine manufacturing perspective. | **MG** |
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| | b) There is some work to be done to draft TITO 2.4a. MG will liaise with RW and circulate an updated draft for comment. | **MG** |
| | c) Following discussions at ACOS, there is support from systems providers for a separate protocol for change machines/ATRS. Members on the meeting agreed. | **MG** |
| | d) Membership of the Machines Group and Tech Forum will be reviewed to ensure we have right representatives on each. | **MG** |

**Date of next meeting – Wednesday 12th February 2025 (11- 12 via Teams).**

Please note that following each meeting the invite will be sent out for the next meeting, but for now please put these dates in your calendars. All 11- 12pm via Teams.

- Wed 7th May
- Wed 3rd Sept
- Wed 26th Nov