

Minutes of The Gambling Business Group Limited Board Meeting on Monday 16th October 2023 at 1.00 pm at TLT LLP, 20 Gresham Street, London EC2V 7JE

Present: Steve Sharp (Chair)

Peter Hannibal (Director)

Charlotte Meller (General Manager) Amanda Fry (Company Secretary)

In attendance: Paul Terroni (Novomatic)

Adam Hodges (Game Nation) Nick Jackson (Welcome Break) Wayne Ellard (Light & Wonder)

Lee Gregory (Inseinc)

Guests: Brad Enright (Gambling Commission - Director of Strategy) Item 2 only

James Gordon (Henham) Item 3 only Charlie Courtney (Henham) Item 3 only

		ACTIONS
1	Welcome & Introductions & Apologies for absence	
	There were apologies from Sasha Blodau.	
2.	Brad Enright (Gambling Commission)	
	Brad Enright updated the meeting on the following: -	
	 Consultations that are currently in progress with next steps and guidelines. 	
	 The advert for a GC sponsored Industry Forum Chair is on the GC's website. 	
	Gaming Machine Technical Standards	
	Ombudsman Code of Conduct	
	 Data request from the DCMS 	
	 Working on a new Corporate Strategy 	
	6 new Commissioners joining	

3. **Henham Presentation Action AF** JG & CC went through their presentation which is attached to the minutes. Conservatives continue to face a 20-point deficit in current poles with a General election maybe next Autumn Sunak looking at rebranding as the 'change' candidate Autumn Statement where tax cuts are unlikely Labour final pre-election re -shuffle New Shadow Culture Secretary and Gambling Minister Two bi-elections coming up. Prospective parliamentary candidates engagement. **Strategic Priorities** Looking at GBG priorities Produce an external facing document about what GBG is providing for their members Board members are happy to have an individual 30-minute conversation with Henham about the strategic objectives. CM **Action CM** will send through a list of contact details to Henham. 4. **White Paper Proposals** a) DCMS Responses Response has been submitted and is available on the Members' area of the GBG website b) GC Response Close to finishing the response to the GC Consultation which is primarily focusing on strengthening the age verification and due in on Wednesday. c) Triennial Review There is a strong view amongst trade bodies and some members that we should put in a bid for a Triennial Review as an industry. d) Ombudsman Code of Conduct BGC is tasked to set up an Ombudsman (rather than through Government) and they have produced a draft Code of Conduct to work to. GBG want to re-engage with the BGC on this document. If anyone wants a copy, please let PH know. Deal with issue of 'social responsibility' complaints and merge ADR processes later. Nothing in the Code about effective Governance. Could require a change to LCCP Operators will pay to be part, which will be from the day the Ombudsman starts. Target to have it in place for next summer.

5. Minutes of the last meeting held on 3rd July 2023

There were no conflicts of interest. The minutes were approved as a true and accurate record of the meeting

- a) Matters Arising/Outstanding actions
 - i. DCMS Data Request will be discussed later on the agenda

ii.

6. **GBG Financial Update**



Discussions took place around raising the membership fees and also recruiting new members. We have lost some members over the year but have also gained some. We need more larger organisations to join.

Board members have also tried to get new members. PH shared the screen with the GBG Review of the 22/23 Year which will be going out to members with their invoices. This same document will be used to encourage potential new members. SS discussed the costs of the organisation.

Some GBG members are members of 3 (or more) trade bodies and understandably have to review their costs. Despite inflationary pressures, it was agreed to keep the subscriptions the same for 2023/24.

7. Data

a) DCMS Data Request

The request is currently a voluntary one, but could be done through LCCP. GBG have challenged DCMS on what they actually want the data for so that we can provide the right information (as opposed to sending all available data). DCMS is also asking for other data referring to casino tables so it is not just machines being analysed. We queried about the data controls and DCMS is sending their formal response through in writing. DCMS will be the data owner and therefore it will be fully under their control

A number of companies prefer to provide data direct to DCMS rather than through a third party such as a trade body. BGC have offered Rod Grafton's services to anonymise the data for DCMS. PH needs to go back to DCMS by Friday and will likely say there is no alignment therefore manufacturers will have to provide the data direct.

Action PH

	b) Player Visit and Dwell Time monitoring	
	Due to other important agenda items over-running, this and some of the following matters were c/f.	
	c) <u>Fact Checking – c/f</u>	
	d) <u>New Prevalence Study – c/f</u>	
8.	ICE 2024 Update	
	PH updated the Board on the meeting with Clarion re ICE 2024. Stand will be same as last year. Inspired and Light & Wonder offered two machines each for the stand.	
9.	GBG Strategy Update	
	Carried forward to the next meeting	
10.	GBG Responsible Gambling Charter	
	Carried forward to the next meeting.	
11.	Any Other Business	
	There was no other business	
12.	Date of next meeting	
	The next meeting has been agreed for Monday 8 th January 2024 at 1.00 pm AF will send out a calendar invite.	Action AF
	Future dates for 2024	
	Mon 15th April	
	Mon 1st July Mon 14th October	
	Will I Till October	

Meeting finished at 1520