

	<p>iv. Industry Forum - a few submitted applications to be part of that group but trade bodies were not to be included. We have Tony Boulton (Merkur) and Kirsty Caldwell (Betsmart), both GBG members on the Forum with Nick Rust as Chair. Nick will also be speaking to the GBG Members' Meeting on Wednesday 17 April</p>	
<p>3.</p>	<p><u>GBG Financial Update</u></p> <p>[REDACTED]</p> <ul style="list-style-type: none"> • CLMS (Simon Barff) have joined as new members [REDACTED] • Appointed a new Accountant (Alexander James) for 2024 • The fiscal year from 1st August 2023 will be extended to fall in line with the membership year (up to 31st October 2024 -14 months) • Purchased the Xero digital accounting package which AF will be working with [REDACTED] [REDACTED] 	<p>Action AF</p> <p>Action: PH/SS</p>
<p>4.</p>	<p><u>GBG Strategy Update (paper circulated)</u></p> <p>(a) <u>Aim 2 -To lead on holding government to account in developing robust evidence-based gambling regulation</u></p> <ul style="list-style-type: none"> • Written to the Minister about the Triennial • Responded to Dept for Business and Trade's Growth Duty consultation • Active & founder member of the cross-industry scrutiny group – with the current fact checking work focusing on the GC's Gambling Study for Great Britain (GSGB). In July the Commission will publish the official prevalence study • GBG started working on this 18 months ago with Dan Waugh who identified a number of areas where it is overstating the prevalence/participation of gambling in the UK • GC have not responded to the issues raised about the GSGB • An independent review was carried out by Professor Sturgess who identified 7 different recommendations, 4 of which were regarded as high priority. GC won't be dealing with any of these until after July when the official statistics are out. GC say they are pushing these through in the timelines so they can inform the changes in the White Paper • Dan Waugh is working with the Bingo Association and the BGC in identifying what the actual prevalence/participation is in each of the sectors. Initial findings suggest that the GSGB overstates participation rates. Once this work is completed we will probably go to the Office of National Statistics to raise the serious flaws with them • GBG has flagged concerns about over stating the data to Local Government 	

	<p><u>Aim 4 – To be the innovative lead on technology to meet industry’s challenges</u></p> <ul style="list-style-type: none"> • Testing strategy proposal for GC is part of the review of GMTS • GBG Technical Standards and Protocols information is now on the GBG website about • [REDACTED] Process has started to complete the legal documentation around the GBG Protocols and Standards. [REDACTED] <p>[REDACTED]</p> <ul style="list-style-type: none"> • GBG needs support with managing and curating those protocols and PH will set up a Governance Board accordingly <p>An observation; ST suggested changing the narrative of the GBG Strategy to include the fact that we are in the entertainment business and that customers go to gambling premises to have fun. We also need supporting research about the positives. ST to share copy of his forthcoming speech at a conference in Amsterdam.</p> <p>(b) <u>GBG Cashless Solutions Awayday</u></p> <ul style="list-style-type: none"> • GBG Is proposing a Technical Conference to be set when we know what the DCMS have said about cashless • Expect legislation to be implemented April 2025, with GC having updated their technical standards before then • Suggested the event is open to non-members (including payment providers) as well as members • NMI are keen to be involved in the process and if it is in Bristol they will provide a venue • Other speakers suggested were UKH or BBPA • GBG looking at options for raising funding to cover the event • ST also offered Lolos at the Hippodrome (capacity 200) as a venue (with the option to use the smaller meeting rooms – capacity of @30 for other GBG events including Board Meetings) <p>(c) <u>Gambling Responsible Gambling Charter</u> Discussed earlier in the agenda</p>	<p>Action PH</p> <p>Action PH</p>
5.	<p><u>Sector update</u></p> <p>a) <u>Casino update (Simon Thomas)</u></p> <ul style="list-style-type: none"> • Increased engagement with regulators & politicians and expect the consultation responses and Statutory Instruments to be published soon with the SIs laid before recess (23 July) and to come into force from 1 October • Casino sector requests include more gaming machines, more versions of electronic games, credit facility for overseas customers – some of which require primary legislation 	

	<ul style="list-style-type: none"> • [REDACTED] • Need to support tax free shopping to help encourage overseas player to come back • CM has a list of where all casinos have a licence which has gone to DCMS and will send a copy to Simon <p>b) <u>Bingo update (Simon Reynolds)</u></p> <ul style="list-style-type: none"> • Reduction in buildings because of increase in costs and/or leases up, so moving some premises to smaller venues in the High Street • 1700 seats was normal in a bingo hall but now are moving to venues for @100 people • High Street bingo clubs doing well • The 80/20 B3 to C ratio rule will impact on what bingo clubs do next 	
6.	<p><u>White Paper</u></p> <ul style="list-style-type: none"> • The latest draft Ombudsman Code addressed many of the issues that Members raised. The draft is with DCMS for consideration 	
7.	<p><u>Any Other Business</u></p> <p>a) <u>ICE 2025 Barcelona</u></p> <ul style="list-style-type: none"> • Met with Clarion who are keen to have us at Barcelona and even offered to pay for key speakers if needed, however we are struggling taking our concept to Spain <p>[REDACTED]</p> <ul style="list-style-type: none"> • Therefore, the decision agreed at the Board is that GBG will not attend ICE 2025 and we will focus on the two conferences mentioned earlier and tackle key issues for members • Noted that EAG 2025 is a week before ICE in 2025 and wants to become a more domestic show • Clarion looking to develop more shows in London <p>b) <u>Gaming Machine Feature Issues</u></p> <ul style="list-style-type: none"> • This first dated back to 2014 when there was a dispute about a pre-2005 Gaming Act game feature • At a meeting in Birmingham in 2016 with all manufacturers a three-step process was agreed to be enacted when there is an issue with another's machines feature. i) both manufacturer's CEOs have a conversation to see if they can sort it out ii) if not resolved the GBG will get involved and bring in a lawyer or technical expert then iii) if still not settled we all go to the regulator • A problem arose recently and GBG was asked to trigger the process, which we did. However, after 8 years we need to update 	

	<p>the process to ensure it is relevant and issue it again for agreement</p> <p>c) ST will send the University of Liverpool contact to PH to send to our members and maybe ask to speak at a F2F meeting</p>	<p>Action PH</p> <p>Action ST</p>
8.	<p><u>Date of next meeting</u> The next meeting is Monday 1st July 2024 at 1.00 pm. Please send a substitute if you are not able to attend</p> <p>Future dates for 2024 Mon 14th October</p>	

Meeting finished at 1445