

GBG Machines Group Meeting Notes

3rd September 2025 via Teams

Item		Action		
1.	Welcome and Introductions			
	MG welcomed everyone to the meeting. A list of attendees is shown in Appendix 1.			
2.	GBG Standards and Protocols updates			
	A draft TITO 2.4b was sent out to Members for feedback on proposed changes to the debit card functionality: • Debit card tickets to have a different pre-fix number to identify (04). • The proposed assists with the return of winnings back to the debit card. • Cash and debit funds to co-exist visually on gaming machine but separated from a ticketing point of view. • Using an e-token/voucher to identify the debit card and link the TITO ticket to this. • Limit two different debit card tickets being accepted on a gaming machine. Feedback received included: • How do we deal with the etoken being only valid for 24hours. • The e-token can only be used for one transaction. • Split tickets - could we remove debit card split tickets? • Comments on what do we need to display on screen as a message for a rejected ticket (if ticket is linked to a different debit card). • Comments on which order we print tickets on a gaming machine. Cash then debit card? • Mixed cash/debit card funds used as a credit to play. Example £2 stake with a customer having £1 debit card and £1 cash in the credit display. How do we deal with that? • How do we deal with handpay? • How to we migrate from current GBG TITO protocol to 2.4b?			
	 Need to comply with various Statutory Instruments to compliance otherwise there is a risk of AML non-compliance. 			

	Next Steps - MG to hold various meetings at ACOS and will convene the Tech Forum to discuss the possible technical solutions.				
	 GBG Data Capture protocol. Large amount of the B3 manufacturers have already moved over to this. And plans already in place for remaining manufacturers to adopt. 				
	Currently Luxury Leisure is using either using v1.2 or v1.4. Quality of data				
	excellent.				
3	Machine Security updates.				
	 Some old school ASTRA site down machine attempted frauds. 				
	Theatre prop money with stickers covering the hologram were accepted				
	then rejected by note acceptor, jamming up the mechanism.				
4	Any Other Business				
	A) GMTS Consultation.				
	GC received over 1000 submissions so it will be some time before we				
	hear next steps, but Andrew Rhodes was apparently impressed with the quality of the submissions.				
	B) Aspen card.				
	 Provided to people seeking or have failed to seek asylum. 				
	 Identified as a potential issue as the card was not setup correctly. 				
	Reliant upon the 7995-merchant code. Still not 100% sure this was				
	actioned by the government to block this merchant number however				
	some data suggested that it was.				
	The GBG Advice was to block the 19 BIN numbers from "Prepaid"				
	Financial Services" as a belt and braces approach. (See GBG Bulletin of				
	29 July).				
	ACTION: GBG to ask the DCMS if they have raised it with other Government Departments.	Action PH/CM			
	C) JCM Note update.				
	JCM have provide an update to improve ticket acceptance and issued				
	an associated tech bulletin. In particular tickets being created by				
	L&W machines going into machines with JCM note acceptors. The				
	printed TITO ticket met all of the technical specifications for GBG.				
5.	Date of next meeting				
	Next meeting 26 th November 2025. (The Group will convene earlier if we receive				
	any updates on GMTS). AF will send out a calendar invite.				

APPENDIX 1

List of attendees:

First Name	Last Name	Company
James	Armstrong	Boomerang Digital
Howard	Gant	Boomerang Digital
Heidi	Hards	Buzz Bingo
Andrea	Rushworth	Crown Leisure
Claire	McMullan	Entain
Mark	Jepp	Game Nation
Eric	Howell	Game Nation
Steve	Sharp	GBG
Charlotte	Meller	GBG
Peter	Hannibal	GBG
Nigel	Davis	GeWeTe
Mark	Edmundson	GeWeTe
Aristidis	Tsikouras	GeWeTe
Joanne	Fallon	Greene King
Vasudevan	Selvaraj	IGT
Thomas	Trabi	IGT
Martin	Quinn	Inseinc
Huw	Lewis	Inseinc
Eli	Lucas	ITL
Mike	Slee	ITL
Raj	Mistry	JCM Global
Paul	Weston	Link4Pay
Paul	Monkman	Luxury Leisure
Mark	Gibson	Luxury Leisure (Chair)
Shakila	Neill	Moto
Rob	Bennett	Novomatic
Vince	Bateson	Paddy Power
Rob	Wheeler	RBW Systems
Brian	Jamson	Roadchef
Dave	Newman	Welcome Break