

**GBG Members Teams Meeting held on  
Wednesday 15<sup>th</sup> October 2025 at 10.30am**

		<u><b>ACTIONS</b></u>
1	<p><b><u>Introduction</u></b></p> <p>PH welcomed everyone to the GBG Members meeting. A list of attendees is shown in Appendix 1.</p>	
2.	<p><b><u>Guest Speaker: Dave Richardson &amp; Rob Mabbett (Better Change) on Gambling Apprenticeship Programmes</u></b></p> <p>Dave &amp; Rob introduced a new <b>Level 4 Regulatory Compliance Officer Apprenticeship</b> tailored for the gambling industry:</p> <ul style="list-style-type: none"> <li>• Developed with Skills England and CSA Learning</li> <li>• Fully funded via the Apprenticeship Levy for most employers</li> <li>• Includes gambling-specific content, in-person workshops and mentoring</li> <li>• First cohort starts on 12<sup>th</sup> November 2025</li> <li>• Open to all ages and experience levels</li> <li>• Strong industry support and collaboration</li> </ul> <p>The presentation is attached to these minutes.</p> <p>The session with followed by Q&amp;As</p>	Action AF
3.	<p><b><u>Matters brought forward from the last meeting – 9<sup>th</sup> July 2025</u></b></p> <ul style="list-style-type: none"> <li>• There were no declarations of interest</li> <li>• All actions from the last meeting have been dealt with. No actions were outstanding, and no matters were brought forward.</li> <li>• Apologies were all noted</li> </ul>	
4.	<p><b><u>Feedback from the Gambling Commission Operator's Forum</u></b></p> <ul style="list-style-type: none"> <li>• The GC sessions covered feedback on compliance visits, AML, and fair and open (terms and conditions)</li> <li>• PH has concerns over the inconsistency of how compliance visits are carried out, and whether the Commission's focus on AML is proportionate.</li> <li>• GC is expected to publish its response to GMTS in early 2026</li> </ul>	

	<ul style="list-style-type: none"> <li>GC will look at when they review the Statutory Guidance to Licensing Authorities</li> <li>Members to let PH know if they don't get the GC invites to their events.</li> </ul>	Action PH
5.	<p><b>Gambling Act Review Update</b></p> <p><b>DCMS Consultations</b></p> <ul style="list-style-type: none"> <li>DCMS published its <a href="#">Consultation on Category D machines and Bingo</a> . <b>The deadline is 9<sup>th</sup> January</b>, and DCMS has offered to sit in on any meetings we have to discuss the GBG response.</li> <li>Discussions with GC &amp; DCMS around the Casino Guidance – there are still outstanding queries and errors. GBG Member Andrew Cotton has been particularly helpful in these discussions.</li> </ul>	
6.	<p><b>GBG Strategy update</b></p> <ul style="list-style-type: none"> <li>The GBG quarterly update on the Strategy was discussed with the Board and will be circulated alongside the Minutes. Some key items:</li> <li>GBG has written to the APPG (Sir Iain Duncan Smith) about the transitional arrangements to the new Levy, expressing concerns that the levy funding is not being released to anyone yet. IDS acknowledged the letter and agreed with us, but did not say what he is going to do. GBG continues to raise it with DCMS.</li> <li>GBG has had several discussions with BACTA explaining our concerns about their proposal to put SE messaging on B3 machines</li> <li>We are planning for the High Street Hub's second outing to ARE 2026 in Manchester. Please get in touch if you want to be involved. We are also working with the IoL again- they will be holding their annual gambling conference for licensing authorities at the venue which will include a GBG led tour of the exhibitors.</li> <li>Development of Player Safety Code (facial recognition, high-risk customer management) is progressing through GBG working groups</li> </ul>	<p>Action AF</p> <p>Action: Members</p>
7.	<p><b>Responsible Gambling Charter</b></p> <ul style="list-style-type: none"> <li>CM thanked those who had completed the compliance monitoring exercise – 32 out of 40 responded with positive feedback. CM will follow up with others.</li> <li>The IoL has endorsed the Charter. An article will be going in the next IoL magazine and also in Coinslot.</li> </ul>	Action CM
8.	<p><b>Any Other Business</b></p> <ul style="list-style-type: none"> <li><b>MOU</b> has now been agreed with the BBPA &amp; UKH</li> <li>Sam Moore wanted more detail on the new rules on advertising HFSS foods before 9 pm and the impact on F&amp;B promotions in gambling venues. GBG will share the DHSC guidance in an upcoming Newsletter</li> </ul>	Action CM

	<ul style="list-style-type: none"> <li>• <a href="#">Licensing Act Call for Evidence</a> relating to changes to the Licensing Act 2023 has a deadline of <b>9 November 2025</b> and will be of interest to those with an alcohol or entertainment licence</li> <li>• <b>GBG Comms Survey</b> – we have had positive feedback with suggestions for more guest speakers and information engagement formats</li> <li>• PH mentioned the <a href="#">BBC article</a> around problem gambling and the lack of LA inspections</li> <li>• David Lucas mentioned that Sylvia Oates was on Crimewatch talking about Ask for Angela and suggested her as a speaker for a future GBG meeting. DL also advised that Ask for Angela applies not just to alcohol premises, but to all premises.</li> <li>• SS &amp; PH will be at ACOS on Tuesday, 21 October</li> </ul>	
9.	<p><b><u>Date of next meeting</u></b></p> <p>The date of the next Teams meeting is <b><u>Wednesday, 18<sup>th</sup> February 2026 at 11.00 am</u></b>. AF will send out a calendar invite for the next meeting, and then calendar invites will be sent out after each meeting.</p> <p><b>Remainder dates in 2026</b></p> <p>Wed 15<sup>th</sup> April  Wed 8<sup>th</sup> July  Wed 14 Oct</p>	Action AF

The meeting finished at 1120

## **APPENDIX 1**

List of attendees:

<b>First Name</b>	<b>Last Name</b>	<b>Company</b>
Andrew	Mason	Betsmart Consulting
Rob	Mabbett	Better Change
David	Richardson	Better Change
Justin	Browning-Smith	Boomerang Digital
Sam	Moore	Buzz Bingo
Andrea	Rushworth	Crown Leisure
Graham	Glanfield	Game Nation
Mark	Jepp	Game Nation
Darren	Russell	Game Nation
Andrew	Sessions	Game Nation
Amanda	Fry	GBG
Steve	Sharp	GBG
Peter	Hannibal	GBG
Charlotte	Meller	GBG
Mark	Edmundson	GeWeTe
Tim	Stratton	GPT
Jason	Lockwood	Greene King
Joanne	Fallon	Greene King
Paul	Sculpher	GRS Recruitment
Alina	Burlakova	IGT
Thomas	Trabi	IGT
Sharon	White	IGT
Andy	Bullock	Innovative Technology
Amos	Davis	Inseinc
Lee	Jefferson	Inseinc
Martin	Quinn	Inseinc
Roz	Sage	Inseinc
David	Lucas	Institute of Licensing
Raj	Mistry	JCM Global
Evgeny	Shulyak	JCM Global
Anthony	Denby	Leisure Electronics
Vicky	Spicer	Light & Wonder
Lee	Morton	Light & Wonder
Paul	Weston	Link4Pay
Prii	Frazer	Luxury Leisure
Mark	Gibson	Luxury Leisure
Chris	Packer	Luxury Leisure
Shakila	Neill	Moto
Martin	Beard	Novomatic
Rob	Bennett	Novomatic
Gerwyn	Griffiths	Novomatic
Chris	Pratt	Novomatic

Vince	Bateson	Paddy Power
Caroline	Bates	Roadchef
Brian	Hunt	Roadchef
Brian	Jamson	Roadchef
Dave	Newman	Welcome Break