

GBG Machines Group Meeting Notes

Monday 30 March 2026 via Teams

		Action
	MG welcomed everyone to the meeting.	
1.	GMTS – Update on recent meeting with GC MG led the key discussion points with the GC at a recent meeting in Newark. Verbal communications appear to be changing from the Regulators' original hard line with their proposals. We await the outcome from the consultation process.	
2.	Proposal to change the Circumstances of Use SI to prevent split tickets The DCMS is amenable to process this change for the industry; however, their lawyers will need to consider our suggested wording. Our requirements will be set out for the DCMS by this Machines Group but subject to further discussions with the Tech Forum.	MG
3	Update to TiTO 2.4b Work in progress, nothing to report ahead of the Tech Forum. Carry forward to next meeting.	FP
4	Update on Change Machine Protocol As above. Carry forward to the next meeting.	FP
5	Reporting and Sharing of Machine-related issues (a) Notification of Key Events for machine-related issues i. This matter was given discussion time and VB to provide more detail regarding the recent spate of game resets (now fixed) ii. Concern that Operators are interpreting key event trigger points slightly differently to one another. iii. GBG to consider the merits of creating guidelines for such events (b) Sharing machine-related incidents and alerts amongst GBG Members i. PH & ND reiterated the current process for machine security alerts, along with the sensitivities needed when considering sharing.	VB PH/CM

	No changes were suggested by the meeting. ii. We also need to be mindful of staying within data protection compliance requirements when sharing information about machine players.	
6	Spurious/Extortion Complaints i. PH is trying to speak with James Shipley who has been taking a form of lead with Bacta members on this. It would be helpful if all B3 stakeholders could work together on this. ii. Recent GBG meeting raised a number of questions that the GBG is looking into and will report back on all of this shortly	Action GBG
7.	Any Other Business ND brought an emerging issue to the attention of the meeting relating to banks issuing 'virtual cards' for one-off transactions. It appears that these 'virtual cards' can be reproduced at will, each one with the ability set new gambling limits (effectively circumventing daily limits). ND is looking into this further with the banks/merchants and will update everyone accordingly.	Action ND
8.	Date of next meeting The date of the next meeting is Wednesday, 6th May 2026. Remainder of dates for 2026 Wed 2nd Sept Wed 25th Nov	