



GBG Machines Group - Notes & Actions

4 June 2026

Item 1. Items for Machines Group to approve and for Tech Forum to progress:

- a. Proposed updates to the Code of Conduct for ATMs and ATRs in Licensed Gambling Premises

Action: Mark will review the 2022 document and earlier versions to ensure the Code of Conduct reflects all current issues, including a point raised by CLMS regarding payment to and from machines in pubs.

- b. Changes to MDC protocol

Adam Juanbocus raised a number of issues (including definitions for meter messaging in the spec; changing from 50 games data to single game data; adding meter timestamp to meter messages & transaction events).

There was support for the proposed updates and the Tech Forum will be tasked accordingly to progress the changes (note: some issues may need to wait until the GMTS changes are known).

Action: Tech Forum to make changes

- c. TITO 2.4b

The Group agreed to progress with the proposed changes to debit card functionality from the purchasing perspective and for the Tech Forum to consider how the return to card issues can be addressed.

Action: Mark to circulate TITO 2.4b with the purchasing related changes for final approval.

- d. Relationship between Machines Group & Tech Forum

Peter reminded everyone that the Machines Group steers the work of the Tech Forum – this ensures that operators are involved in the decision-making process. Machine Group members are therefore encouraged to raise issues for the Tech Forum to consider. Next meeting of Tech Forum expected in July.

- e. Document control

RW reiterated the previously agreed format for version control of documentation needs to be as follows:

- Increase by letter where there is a change in narrative within the document that further clarifies the process or an existing data type within the protocol.

- Increase by one decimal number (1.2 to 1.3)) reflects a minor change in the data type/structure that would require a code change to game and/or system software.
- Increase in whole number (1.## to 2.##) reflects a significant change or new function within the protocol, i.e. inclusion of debit card purchase & payment wallet tickets within the GBG-TITO protocol.

The Group also agreed to instigate a regular review process for all the current protocols. Protocols need to be reviewed now and then all review date diarised for all (6-12 months, unless other issues arise in the interim which would trigger a review).

Regular reviews would ensure that items such as interface type in particular can be reviewed as developers are preferring to use other methods, i.e. restful interface rather than a SOAP interface, which make it easier for all parties.

Other protocols to be reviewed now (besides those listed above):

- GBG Technical Standard - Electronic Funds Transfer (Web Services) v1.1
- GBG Technical Standard -Promotional Non Cashable (Web Services) v.1.4
- GBG Technical Standard - General Codes v1.3
- GBG Technical Standard - Machine Host Registration v1.1a
(these documents are on the Members Area of website).

Action: *Volunteers required to review the following, bringing any issues back to the Machines Group, before tasking the Tech Forum accordingly:*

Item 2: Update on Bacta SE proposals

- ND updated on the Bacta initiative whereby "Are you SE" Y/N messaging will be added to connected B3 machines, with the software remotely deployed from 22nd June though the exact date will vary by manufacturer, depending on their game release dates.
- The machine will lock if the customer presses yes and the machine will emit an audible tone every 30 seconds. Staff need to enter a PIN to release the machines, with refunds returned (Cash or TITO) and a SE interaction carried out accordingly.
- Software for off line machines expected late July/August.
- It is not mandatory, but Bacta wants all its members to sign up. It does not apply to Bingo or LBOs and the original understanding was that operators could chose to disable it (especially as not all AGCs are Bacta members). Light & Wonder stated that it was not necessarily the case that it could be disabled on their machines.
- Banners/window messaging will be made available once the software is rolled out.

Item 3: Split Tickets

This proposal has been put on hold as operators do not wish to progress making the change to prevent split tickets at this time.

Item 4 Machine Security Issues

Noted that fake & damaged 10p, 20p, 50p and some £1 coins had been picked up by MSAs on the southern stretch of the M1.

Item 5 AOB

- GMTS response expected in September
- Suggestion that Coinslot carries an article about the use of the MDC protocol once it has been updated (and potentially a piece about the use of all protocols)

Date of next meeting: 2 September (*Note: GBG will convene an earlier meeting if the GMTS response is published before then*)