GBG Machines Group - Notes & Actions
10 September 2026

Item 1 Tito 2.4b approval

- The 2.4b protocol was ratified by the Group (approved by PH and ratified by MG).
- It will now go on the Members' area of the website
- Any additional requirements would be included in the next iteration of the protocol.

Item 2 Updates from Tech Forum

a. **MDC 1.6** drafted, which expansion of the events in the protocol. An updated draft will be circulated to all Tech Forum members shortly for comment.
b. **Draft Kiosk protocol** to create a common protocol used on all Kiosk/ATR's and systems has been discussed in a smaller Tech Forum working group and all Tech Forum members will see an updated draft in due course.
c. **Rest API Discussed** moving from the current SOAP API (Simple Object Access Protocol) to REST APO (Representational State Transfer). as REST API is a more modern protocol and is more efficient. The shift would be a considered one potentially done when a protocol is updated or a new protocol developed (for example the Kiosk protocol will be in REST). The intention is that the legacy SOAP version would remain if there were no change requirements.
d. **Other GBG protocols** are being reviewed to see if any updates are required.
    3. GBG Promotional Non-cashable v1.4.
    4. GBG EFT V1.
    5. GBG Machine Host Registration V1.1a.
    6. GBG General Codes v1.3.

Item 3 Cash Codes of Conduct

- MG is reviewing existing GBG documentation for anything related to Change Machines, Payment Kiosks, ATR's and debit card to see if they need updating and can be condensed from @5 documents to two.

Item 4 Alternative Method to Ticket Printing

- RW sought feedback on the proposal for the Tech Forum to explore this for smaller sites/pubs etc where there isn't a site controller on site and the machine takes control of the ticket printing rather than the system. It will be like the SaaS enhanced security. No objections were raised.

Item 5 GMTS

GBG Machines meeting is scheduled for 7 October with Graham Burgin and James Cook attending.

To date the Commission has indicated the following (but this won't be definitely confirmed until response published later this month):

- Staff Alerts for limit settings are going ahead. It will use "net position" rather than "deposited sum".
- Default limit setting for a staff alert is 1hour (I.e. The third 20mins customer default setting limit).
- They have confirmed it will be a staged approach to implementation with the total timescales between 6-9months, starting with session definition.
- There will be a longer lead in time for staff alerts (@2 years), but the Commission will look for it to be introduced asap rather than wait for the final implementation date.
- The Commission does not envisage that existing gaming machines/games will be required to be removed from the marketplace.
- There is likely to be a lot of data requests to assist with the evaluation of the changes.
- GBG will develop a specific protocol for staff alerts.

Noted Members concerns about the "end" time of a session definition and the potential for other customers to jump on to a machine and be caught in the previous player's session.

Item 6 Feedback on Self exclusion acknowledgement button

- Noted that some non-remote machines are still awaiting an update, but the majority of remote update machines have received the update.
- Some customers have asked why the SE button isn't on the one page when setting the amount wanting to spend etc"

Item 7 Security

- A few reports of change machines being targeted

Item 8 AOB

- TT raised a suggestion for the Commission's call to reduce admin burdens namely to Repeal §7 Payment limits of "Gaming Machine (Circumstances of Use) Regulations 2007" for gaming devices which do support GMTS 15.1.
- MG confirmed that Tito 2.4a was being used and that there is a break in change between 2.4a and 2.4b.

Date of next meeting 7th Oct (*Graham Burgin and James Cook at the Commission joining at 11 to talk through GMTS, with time before and after they join to prepare and then discuss)*

Attendees

- Mark Gibson, Frazer Prii , Mark Drury, Luxury Leisure
- Tony Lister – Cowells
- Brian Jamson – Roadchef
- Dave Newman – Welcome Break
- Jason Sharp – Evoke
- Rob Wheeler – RBW Systems
- Lee Jefferson - Inspired
- Paul Monkman – Novomatic
- Gabino Stergides - Electrocoin
- Andy Bullock – Innovative Technology
- Neil McCartney – Crown
- Nigel Davies –, Mark Edmundson - GeWeTe
- Justin Browing Smith, James Armstrong – Boomerang Digital
- Thomas Trabi , Samual Luciano Lassis, Alina Zwicklbauer, Sharon White – IGT
- Stuart German – Light & Wonder
- Mike Douglas, Simon Reynolds , Melanie Adshead- Buzz Bingo
- Martin Quinn – Playnation Genda
- Paul Weston- Link4Pay
- Eli Lucas - ITL
- Evgeny Shulyak – JCM Global
- Charlote Meller, Peter Hannibal, Steve Sharp - GBG