GBG Machines Group

GMTS discussion with Graham Burgin, Gambling Commission

7 October 2026

1. **Gambling Commission presentation** (attached)

2. **Questions posed by Members**

a) Data sought during interim GTS period

- Between March –June, the Commission will ask manufacturers to provide data akin to most recent data requests.
- The Commission is not intending to take an enforcement around interim GTS, however it will be concerned if data previously provided could suddenly not be produced.
- Manufacturers will be asked however the Commission may need to approach B2Cs if a broader data set is needed.
- Any published data is anonymised.

Commission to ensure that the interim data requests are based on the definition of net position as set out in the new GMTS (and not refer to net expenditure).

b) Session definition

- Commission acknowledges that the definition isn't perfect but in the absence of mandatory account-based play it is the most fair and proportionate definition.
- Session definition does not make a suitable provision or specific definition for session end on EBT - would a player playing Bingo be classified as an interruption? **Commission to discuss further and revert back with a response.**

c) Limit Setting Functionality

- Commission said to be reasonable and appropriate if using a range of pre set boxes (i.e. don't set at £410, £420, £430 etc).

d) Thresholds & Breaks in Play

- If a customer lost £149 and they wanted to stake £2 - when would they get the alert? (*Members said they would not want to pause the game ahead of*

knowing the outcome) **Commission to discuss further and revert back with a response.**

- The Commission confirmed that the default limit settings the 20mins, 40mins and 60mins would be 10 seconds, 20 seconds and 30 seconds break in play. However, when the monetary defaults are reached (£150, £300 and £450) **ALL** trigger a 30 seconds break in play.
- Discussed limits being reached and the "clock" restarting . For example At the start of the session a customer makes a choice to select the default limit (£150 and 20mins of time). However, they reach a net loss of £150 within only 15mins of play, they could continue the session (With a break of 30 seconds) and then select the highest option (£450 and 60mins), so in effect they have a play session for 15mins+60mins = 75mins.
- What happens if a customer triggers and time and net position in the same game cycle ?- **Commission to discuss further and revert back with a response.**
- Members expressed concern about community games being affected by a limit setting interruption.

e) Display of net position
- Commission doesn't think that displaying the info for 10 seconds is too long.
- The Commission has not specified particular font types or size but would expect it be the same as font used on all other information.

f) Staff Alerts Implementation date
- The 3 Oct 2028 is the "go live" date for staff alerts. However any new machines/games from 30 June 2027 will be in scope for the new GMTS 15.

g) Staff Alerts in Members Clubs
- The Commission stated that it considered all the responses from Members clubs.
- Members clubs are not caught by LCCP so the Commission cannot take enforcement action if staff are not acting on alerts in a Club. The Commission has the option in future to change the Code of Practice for Machines in pubs in clubs to allow for enforcement activity.
- The Commission stated that clubs have the option to
    - Retain legacy estate of existing games/machines
    - Take up new games/machines but they will come with staff alert technical requirements
    - And stated that there are some single manufacturer back office solutions available.

h) SAS and other protocols
- No further issues have been raised with the Commission about changes needed to SAS or other protocols.

3 Next Steps

- The Commission will compile list of all questions asked/answered from all trade bodies and circulate those around once it has met with all the trade bodies. – **GBG to arrange next meeting of Machines Group when that list is received.**
- The Commission is willing to engage – meetings, site visits etc – **Members to submit other queries to GBG and suggestions for further engagement.**

Attendees

Mark Gibson, Frazer Prii , Chris Packer, Mark Drury, Paul Monkman - Luxury Leisure	Neil McCartney, Andrea Rushworth- Crown Leisure
Glenn Armstrong -Bookmakers Technology Consortium	Raj Mistry- JCM Global
Jason Sharp, Paul Molyneaux -Evoke	Rhodri Evans – Boomerang Digital
Andy Bullock – Innovative Technology	Nigel Davis, Mark Edmundson – GeWeTe
Thomas Trabi, Aline Zwickblauer, Christoph Herzog, Nate Breighner, Samuel Luciano Lassis – IGT	Rob Bennett, Christian Koch - Novomatic
Vicky Spicer, Stuart German – LNW	Mike Douglas, Jacs Dunkley, Sam Moore, Laraine Robinson - Buzz Bingo
Tony Lister – Cowells Arrow	Andy Sessions – Game Nation
Peter Davies – Dransfields	Lee Jefferson – Inspired
Brian Jamson, Caroline Bates – Roadchef	Anthony Denby - Leisure Electronics
Dave Newman – Welcome Break	Martin Quinn - Genda Playnation
Sue Barber ,Nigel Chamberlain – Entain	Rob Wheeler – RBW Systems
Quentin Stott – Reflex Gaming	Mike Slee, Eli Lucas – ITL
Paul Weston – Link4Pay	Vince Bateson – Paddy Power
Charlote Meller, Peter Hannibal, Steve Sharp - GBG	