

GBG The Gambling Business Group

Machines Sub-group meeting notes - 11.00am September 15th 2017.

Held at Gamestec Offices, Sandiacre, Nottingham.

<p>In Attendance;</p> <p>Peter Hannibal – GBG Rob Wheeler – GBG Nigel Davis – Praesepe Barry Knowles - Playnation Paul Dearlove – Majestic Bingo Graham Roberts - Inspired Bos Anderson – Bell Fruit Games</p>	<p>Mark Gibson – Luxury Leisure Tez Field – William Hill Joanne Craig – Blueprint Games Phil Boulton – Novomatic UK Andy Bullock – Innovative Graham Glanfield – MOTO Lee Morton – SG Gaming Chris Campbell - Inspired</p>
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1. Welcome & introductions. As there were a couple of new faces around the table everyone was asked to introduce themselves.
2. Points from last meeting on June 27th;
 - a. Point 6b – Promotional ticketing in casinos – RW to follow up with Aspers
 - b. Point 7 – Contact Willem Korteveg re European interest in TiTO protocols – to be carried forward
3. Machines security & fraud update;
 - a. PH to contact Amos Davies to check network is still effective.
 - b. Some operators experiencing issues with NV10s in pub locations. AB appraised the meeting of the latest resolution position.
 - c. BK explained issues encountered on some MSAs AGCs where TiTO environment was exploited before a forced entry. Processes have been put in place to prevent reoccurrence.
4. Government; Whilst there is nothing formal being communicated by the DCMS other than reiterating the October date for the publication of the consultation document, the meeting shared thoughts and possibilities.
5. Gambling Commission;
 - a. Machines games features – PH updated the meeting on the slow but progressive development in this area. It now appears that both the GC and the Industry want to reach a solution whilst at the same time causing as few unintended consequences as possible.
 - b. Machines Expert Group – Similarly with this point, the GC appear to be regarding this as a positive step but deploying their usual caveat of not ever ‘approving’ anything going forwards.
6. Contactless Payments
 - a. Feedback from GC meeting – RW took the meeting through the points discussed in the meeting with the GC on July 25th and Phil and Nigel added their perspective. Whilst the GC are not putting any barriers in the way, they would like to see clear responsible gambling measures in place to prevent any harm being cause by this change.
 - b. Solutions for dedicated premises are becoming apparent. Pub premises are going to be a harder solution to find because of their other retail processes and the smaller number of machines.

- c. Next steps/actions – The GBG need to do three things;
 - i. Revise the white paper and update with new learnings.
 - ii. Add a 'responsible gambling' supplement to the paper setting out what precautions and considerations there are.
 - iii. Create a 'code of conduct' for the operation of contactless with ATRs along similar lines to that written for the use of ATMs in gambling premises.
- 7. GBG TiTO
 - a. General update on progress – RW brought the meeting up to speed on developments since the last meeting. Final version of the crime/AML provisions document in Drop Box for comments.
 - b. Feedback from out in the field – The only notable feedback was the manipulation issue mentioned under point 3 earlier. The introduction of AML tools will prevent unused ticket values from simply being cashed out.
 - c. WSDL file for promotional ticketing is now available in Drop Box for anyone to access and use. As a reminder, this protocol is only compatible with version 2.1 onwards.
 - d. Encryption layer – All in agreement that this next stage needs to be completed. Both Nigel Davis and Mark Gibson are keen to get the proposed solution in the 2nd draft developed and thus remove any exposure that we may currently be at risk to.
- 8. Responsible Gaming;
 - a. Update on matters raised in the last meeting relating to characteristics being harmful – this was taken to the GBG meeting and discussed in some detail there. There is an appetite to push back on certain points that are without substance, but our thinking needs to develop before challenging what is regarded as the politically correct approach.
 - b. Responsible Gaming Week – 12th to 18th October 2017 – for info.
- 9. AOB
 - a. Date of next meeting is 11am on Oct 31st. PB to see if this room can be made available again.
 - b. Then Dec 12th
 - c. ACOS is in a few weeks on October 11th and 12th at Stamford Bridge.
 - d. 2018 schedule – it was agreed to adhere to the two monthly schedule. PH to circulate some dates.