

GBG The Gambling Business Group

Machines Sub-group meeting notes - 11.00am June 27th 2017.

Held at Cherwell Valley Service Area.

In Attendance;	
Peter Hannibal – GBG	Brian Jamson – Roadchef
Rob Wheeler – GBG	Mark Edmundson - GeWeTe
Nigel Davis – Praesepe	Tony Boulton – Project
Barry Knowles - Playnation	Steve McFarland – SG Gaming
Paul Dearlove – Majestic Bingo	Mark Gibson – Luxury Leisure
	Wisam Tawfik – William Hill
	Alan Humble - CPI

1. PH thanked everyone for attending and welcomed Wisam and Alan to their first meeting.
2. Outstanding points from the last meeting;
 - a. Point 2.a. AML algorithm now taken care of via the TiTO Protocol.
 - b. Point 5.d. The GBG feedback regarding the GC website has been sent to the Commission and gratefully acknowledged. A revision is in progress.
3. Machines Security update.
 - a. Mecca and Gala have seen a batch of dyed notes going through change machines. Timed events and CCTV have enabled video evidence to be given to the police. BJ asked of the images could be shared.
 - b. Ardac note validator issue has been quiet now for a number of weeks. LBOs did suffer from attacks but this too has gone quiet. It all relates back to a plastic device that is used to phish the validators.
 - c. Some minor issues were reported with regard to Electrocoin technology.
4. Government;
 - a. Gambling Review – latest predictions suggest an autumn date for the publication of the response to the call for evidence.
 - b. 4th AMLD. Whilst we are informed that there is little chance of the EU overturning the HMT decision to opt for the status quo, the meeting was made aware of the Commission's intention to carry out annual ML risk assessments within the Industry.

- c. Contactless. The meeting was updated on the latest developments and a forthcoming meeting set up with various interested parties at the Gambling Commission on July 25th.

5. Gambling Commission;

- a. Machines Gamble Features. PH confirmed that this is now effectively on hold pending the response to the call for evidence. The GBG continues to research the legal position with machines features. ND suggested that it would be worth reminding everyone of the agreement to keep any concerns and conflicts within the Industry and not to alert the GC unnecessarily.
- b. Following a discussion with SMcP PH advised the meeting that the GC are happy for Cat D machines to be re-categorised as Cat C in over 18 premises for the purposes of applying TiTO etc. All to be aware that they cannot then be used in an FEC without converting back to Cat D.
- c. The GBG are working with the GC to re-introduce a machines expert group to progress various developments for the industry. AB suggested that this might be a good opportunity to involve retailers as manufacturers are sometimes deemed to have competitive baggage. It was thought appropriate to use people who are close to the customer/player.

6. GBG TiTO Protocols;

- a. The latest version of the Web Services Protocol V2.1 is now in Drop Box for all to access.
- b. Promotional Ticket draft extension is now done and includes inputs from the GC. There was some discussion about Casinos and promotional ticketing. RW to confirm their compliance (or not).
- c. RW to follow up a & b above with relevant WISDL files.
- d. AML – the meeting was advised that the Tech Forum have been asked to change the language slightly in the Protocol so that it captures cash too. RW to circulate a revised document. **It is important that when carrying out this upgrade that all machines and the host are upgraded at the same time for AML provisions to be effective.**

- e. Data Network Encryption. This development of the Protocol is essential to close down any opportunity for system fraud or attack. The introduction of Promotional Facilities will make systems even more vulnerable. RW to draft a 'one-pager' explaining why Encryption is necessary and the potential downside if not implemented.
 - f. The point was also made that because TiTO focuses cash transactions more towards the ATM/ATR then this becomes the main target for attack. All to be alert to this.
7. European Interest. The president of Euromat is lukewarm about extending the range of the Protocols via that organisation & prefers the E-Purse route. GBG to therefore consider pursuing via the relevant domestic Trade Associations. PH to contact Willem Korteveg (BK to share contact details).
8. Responsible gambling matters;
- a. PH appraised the meeting of his recent discussions with Marc Etches and the change in ratio of Trustees at Gamble Aware between Industry and non-Industry representatives.
 - b. AB brought to everyone's attention statements in the RGSB report that says they intend getting involved in understanding whether particular 'game features' are harmful. Whilst this may have been brought on by B2 and remote products, the trend is a concern. PH suggested that the matter is elevated to the GBG meeting in two weeks' time.
9. AOB;
- a. There was a discussion around the treatment of residual 5p & 15p amounts on TiTO tickets. This does not seem to be an issue for operators but worth checking.
 - b. The next 2017 MSG meeting dates are as follows;
 - Fri Sept 15th – 11am Being hosted by Gamestec in Nottingham
 - Tues, Oct 31st – 11am - Venue to be confirmed
 - Tues, Dec 12th – 11am - Venue to be confirmed