

# GBG The Gambling Business Group

## Machines Sub-group meeting notes - 11.00am April 11<sup>th</sup> 2017.

### Held at Cherwell Valley Service Area.

In Attendance;	Apologies received;
Peter Hannibal – GBG	Stephen McGowan – TLT
Rob Wheeler – GBG	Andy Walker – Carnaby Gaming
Steve Bierrum – Genesis Games	Tez Field – William Hill
Mike Heaton – Roadchef	Paul Monkman – Talarius
Adam Jaunbocus - JCM	Nick Jackson – Welcome Break
Graham Glanfield – MOTO	Nigel McLaughlin – Bell Fruit Games
Nigel Davis – Praesepe	Paul Hyman – Luxury Leisure
Barry Knowles - Playnation	Tony Yates – Regal Leisure
Graham Roberts – INGG	Jim Shipley – Mirage Leisure
Paul Dearlove – Majestic Bingo	Ashleigh Lewis - MOTO
Chris Robinson – Innoprint	Mark Edmundson – GeWeTe
Phil Boulton – Novomatic group	Brian Jamson – Roadchef
Howard Gant – Mecca Bingo	Jim Foster – JCM
Tony Boulton – Project	Simon Barf – Blueprint
Alan Rogers – Astra Games	Paul Parkins – Eurocoin
Simon McCarthy – 24Seven Gaming	Mark Evers – Gala Bingo
Mark Gibson – Luxury Leisure	Andy Bower – ITL Group
	Stuart Green – Playnation
	Ian Fuller – SG Gaming
	Andrew Sackey – William Hill

1. PH thanked everyone for attending and extended a special welcome to Howard Gant from Mecca Bingo who is attending as a guest.
2. Outstanding points from the last meeting;
  - a. Point 2.a. RW now has the Armatic algorithm for AML purposes & point is carried forwards.
  - b. Point 2.b. The guidelines for 'Info' buttons agreed in April last year have now been lodged with SMcP with for recognition on the GC website.
3. Machines Security update.
  - a. Ardac note validator issue dealt with and the perpetrators apprehended.
  - b. New £1 Coin.
    - i. Experiencing inconsistencies in coin quality
    - ii. New Zealand Dollar coin is being accepted too!
    - iii. Distribution of new coins has also been mixed. Expect roll-out to accelerate towards the end of May

- c. It was also reported last meeting that there are new counterfeit £20 notes in circulation that are a good replication. NV10 and NV11's are susceptible. An individual has been caught in the Brighton area with a device that JCM are currently analysing.
- d. It was also reported that there have been incidents in the Stevenage/Luton area where persons purporting to be from IGG have been asking for machine keys.

#### 4. Government;

- a. Gambling Review – nothing much to report other than an expected early May date for the publication of the response to the call for evidence.
- b. 4<sup>th</sup> AMLD. In the light of the HMT announcement that their intention is for everything to remain the same with the GC regulating the sector;
  - i. It was agreed that regardless of AML, we need to see the development of AML functionality for general security purposes
  - ii. Monitoring would need to be at a high level – and at the point of redemption.
  - iii. Transfer funds monitoring might be too difficult but will be looked at.
  - iv. The B3 sector will also need this functionality in order to provide high level sessional data.
  - v. It was therefore agreed to put the TiTO AML functionality back on the table. RW to dust-off the previous work and advise next steps.
- c. Contactless. Rob Wheeler took the meeting through our progress and considerations for the white-paper;
  - i. Gambling regulations – debit cards
  - ii. Banking rules and regulations
  - iii. Functionality – how will it work on ATRs/machines?
  - iv. Commercials – does it stack up financially?
  - v. Social Responsibility – is what we are proposing more responsible than what happens now?
  - vi. Do we need an evidence section that highlights the likes of scratchcard and Nat Lottery contactless purchases?
  - vii. AIB have confirmed that contactless at the gaming machine will be allowed as long as gambling legislation permits – this is a new finding.

- viii. The law currently restricts contactless transactions to £30 per time.
- ix. GBG to consider going to the DCMS/GC with operator/retailer members, including Pubcos and MSAs to put the case forward.
- x. It was also suggested that we should consider consulting Greg Mulholland MP who is currently championing pub causes.

5. Gambling Commission;

- a. Machines Gamble Features. PH updated the meeting on progress & also that SMcP has suggested we wait until it is understood what is in the response to the call for evidence before rushing into this any further. There was much debate on this point & PH to consult further with Nigel McLaughlin.
- b. Consideration to be given to the GBG writing a collective operator members' letter to the GC putting the case forwards. PH to consider the drafting.
- c. The matter of the GC's current review of the Alternative Dispute Resolution provisions was brought to the attention of the meeting.
- d. PH also asked those attending for any further constructive comments regarding the GC's new website. A note will be going to the GC with a summarised list of issues this week.

6. GBG TiTO Protocols;

- a. RW updated the meeting on developments with the Tech Forum.
- b. It was highlighted that there has been some European interest in the GBG Protocols and PH asked that everyone consider whether this is something that GBG should pursue.
- c. It has been requested that we also consider TiTO implications for Cat D machines. The following are noteworthy points;
  - i. Machines Tech Standard 4.4 states 'not including this category (D)' for the likes of ticketing.
  - ii. A proposal was put forward that a change to regulation be asked for where over 18's premises could be exempted from this Tech Standard.

7. Responsible gambling matters – PH made the observation that there is now a requirement with any change, proposal or innovation in the Gambling Sector there must

be Responsible Gambling considerations and if necessary, measures. One will not be granted in the absence of the other.

8. AOB;

- a. There is a Charity Go-Karting event being held by Praesepe on May 10<sup>th</sup> on behalf of The Chips Charity. All are encouraged to join the day by contacting Nigel Davis.
- b. The next 2017 MSG meeting dates are as follows;
  - Tues, June 27<sup>th</sup> – 11am, Cherwell Valley
  - Wed, Sept 13<sup>th</sup> – 11am
  - Tues, Oct 31<sup>st</sup> – 11am
  - Tues, Dec 12<sup>th</sup> – 11am