

# GBG The Gambling Business Group

## Machines Sub-group meeting notes - 11.00am February 14<sup>th</sup> 2017.

### Held at Cherwell Valley Service Area.

<p><b>In Attendance;</b> Peter Hannibal – GBG Rob Wheeler – GBG Steve Bierrum – Genesis Games Wayne Ellard – SG Gaming Mike Heaton – Roadchef Ashleigh Lewis - MOTO Mark Edmundson – GeWeTe Simon Barff – Blueprint Gaming Adam Jaunbocus - JCM Pira Maheswaran – JCM Graham Glanfield – MOTO Nigel Davis – Praesepe Brian Jamson – Roadchef Barry Knowles - Playnation Jim Foster – JCM Graham Roberts – INGG Stephen Blythe – INGG Paul Dearlove – Majestic Bingo Rob Capener - Talarius</p>	<p><b>Apologies received;</b> Martin Lagar – Park Resorts Stephen McGowan – TLT Andy Walker – Carnaby Gaming Tez Field – William Hill Chris Robinson – Innoprint Phil Boulton – Novomatic group Paul Monkman – Talarius Nick Jackson – Welcome Break Nigel Kelly – Astra Games Nigel McLaughlin – Bell Fruit Games Ewen MacGregor – Bond Dickinson Paul Hyman – Luxury Leisure Tony Yates – Regal Leisure Steve Murray – Storm Gaming Kevin Clegg – Gala Leisure Jim Shipley – Mirage Leisure</p>
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1. PH thanked everyone for attending and extended a special welcome to Paul Dearlove from Majestic Bingo who have recently joined.
2. Outstanding points from the last meeting;
  - a. Point 2.a. RW now has the Armatic algorithm for AML purposes & point is carried forwards.
  - b. Point 2.c. The guidelines for 'Info' buttons agreed in April last year have been circulated again ahead of the meeting and the only feedback has been confirmation that they are still appropriate. The meeting confirmed this therefore the guidelines are ratified. PH will now write to SMcP with re-dated document for recognition on the GC website.
3. Machines Security update.
  - a. ND reported that phishing of Ardac note validators is still an issue that is not yet resolved.

- b. There was discussion around the difficulties in communicating such sensitive issues without (amongst other things) alerting potential criminals to a new fraud. At the same time it is important that operators are made aware asap that they may be at risk of new activity. It was therefore agreed that initial communication would be to alert operators of what to look out for, without giving away the details. This will be made clear on the communications and that information can only be used in the prevention of crime.
- c. It was also reported that there are new counterfeit £20 notes in circulation that are a good replication. NV10 and NV11's are susceptible. Again, all should be vigilant until a fix is available and rolled out.

4. Government;

- a. 4<sup>th</sup> AMLD – Submissions to the consultation have been made and the Industry still awaits the Treasury's response.
- b. Machines Review. The meeting discussed various thoughts and speculation doing the industry rounds. Everyone was also made aware of the new tone of criticism of the Arcade sector emanating from the ABB. The DCMS will be responding to the call for evidence in 'the spring'.
- c. Gambling Expert Group. PH explained to the meeting the purpose of the Gambling Expert Group and the potential significance of its objectives. PH has been nominated to chair the forum and members are asked to submit any regulatory issues they would like this new group to consider.

5. Gambling Commission;

- a. Machines Sector meeting on Jan24<sup>th</sup>. The meeting recapped on this meeting and the ambiguous outcome. PH explained the content of a subsequent meeting with Sarah Harrison at ICE last week which may have an impact on things relating to machines game features. In the meantime, the Industry is obliged to respond to the GC's request to put some words together that everyone will adhere to. GBG and BACTA will be issuing a joint request for suggestions of game feature genres that should be considered for inclusion – as a starting point. It was suggested that this note should come out sooner rather than later due to the expected difficulties in reaching a finished document.

- b. Holiday Park sector meeting on Jan 25<sup>th</sup>. This was noted for everyone's attention, as the presentation content (circulated previously) was not just about Holiday Parks.
  - c. Machine strategy games RTP performance. At a previous Manufacturer's Sector meeting the GC asked that the GBG look at pulling together some guidelines that render the advertised RTP on strategy games more appropriate to players (rather than simply listing the best strategy RTP without any explanation). After speaking to developers at ICE this does seem limited to card games, and most have a solution in place although they may be different to one another. PH to drop a note around to all relevant parties asking for suggestions. It was recommended that we include Coral as they may have strategy games too.
6. GBG Protocols;
- a. The web services protocol has now been modified to align with the WISDL everyone has been using. This brings everything into line.
  - b. The next version – V2.1 is drafted and will be checked with the Tech Forum for any changes before wider distribution. This version includes the additions agreed recently by this forum.
  - c. Contactless Provisions. The meeting discussed the work being done by GBG in anticipation of Contactless being allowed on gaming machines. There was some excellent debate and good points raised. It is asked that everyone liaise with RW on this to ensure that we get the best possible outcome for the Industry. The paper circulated in the meeting is attached to these notes, but they are a first draft and therefore subject to change.
  - d. TiTO Ticket expiry. The meeting recapped on the situation with regard to expiry dates on TiTO tickets, effectively not currently allowed. There are different methods being used by operators which will remain the case unless further clarified through upcoming consultation questions.
7. Responsible gambling matters – nothing to report in the meeting.
8. AOB; The next 2017 MSG meeting dates are as follows;
- Tues, April 11<sup>th</sup> – 11am
  - Tues, June 27<sup>th</sup> – 11am
  - Wed, Sept 13<sup>th</sup> – 11am
  - Tues, Oct 31<sup>st</sup> – 11am
  - Tues, Dec 12<sup>th</sup> – 11am