

## Machines Sub-group Meeting Notes

## 11.00am, Wednesday February 26th, 2020.

## Held at Gamestec Offices, Sandiacre, Nottingham. NG10 5QG

Item		Action
1	Welcome and Introductions. Peter welcomed everyone to the meeting and thanked Inspired for hosting us again. Unfortunately for the MSG, this is the last meeting to be held at the Sandiacre offices as they are to be refitted to accommodate the Bell Fruit Games design team. MOTO have kindly offered to host future MSG meetings at their Trowel MSA just north of here. So a special thank you is extended to Gamestec for looking after us for the last few years. The meeting was advised that there is a security protocol meeting immediately following this MSG meeting.	
2	<ul> <li>Previous meeting notes and actions. <ul> <li>a) Point 2.a. We have had to rethink the workstream to produce best practice guidelines for the use of EFT/contactless via 7995 etc. Mark Edmundson has offered to step in a help with the drafting.</li> <li>b) Point 5.c. 'When is machine available for use'. Issue with quad &amp; dual pods had quietened down however Cashino has now been asked to provide details to the GC including bingo tables.</li> <li>c) Point 4.d. Nigel Davis reported that the machines that won't be compatible with the Responsible Gambling measures are as follows;</li> </ul> </li> <li>Amatic - Kronton 1 <ul> <li>Astra Firefox 1</li> <li>Barcrest 78 B3 - Windows 7 PC's</li> <li>Blueprint</li> <li>Inspired</li> <li>Novomatic - Booksize PC</li> <li>Novomatic - Firefox 1</li> <li>Reflex – not sure. SB to confirm</li> </ul> </li> </ul>	ME SB
3	<ul> <li>Machines Security updates.</li> <li>a) There has been a small number of counterfeit Scottish £20 notes discovered. Possibly a last fling before the takeover by polymer.</li> </ul>	

	<ul> <li>b) A member reported that the Gambling Commission had sent out an email regarding stained notes but had asked that it not be forwarded on to anyone, without an explanation.</li> <li>c) The MSAs are liaising with Cheshire Police on a number of matters including stained notes.</li> </ul>	
4	<b>Feedback from ICE</b> . Peter talked the meeting through the events at ICE with the National Audit office and DCMS visits. Members were thanked for their input and commended for portraying their respective businesses in a responsible light.	
5	<ul> <li>Political Landscape. Peter gave the meeting a brief update on what things were happening that may affect the industry.</li> <li>a) The APPG for Responsible Gambling has been campaigning for limiting stakes and prizes for online side (machines) games as part of their review, along with evidenced criticism of gambling regulation in general. Their report is expected to be published around May/June time.</li> <li>b) The House of Lords review is expected to be published in June.</li> <li>c) The National Audit Office report is expected anytime now.</li> <li>d) The current Government have committed to a review of the 2005 Gambling Act and all of the above is expected to feed into that review.</li> </ul>	
6	<ul> <li>Cat B Responsible Gambling Planning &amp; strategy.</li> <li>a) Tony Boulton has shared bacta's latest draft which is going through their Div meetings this week. The bacta standard is not as detailed or comprehensive as the IGG or SG versions.</li> <li>They are aiming for a 6-month window to comply, which the meeting felt was very ambitious.</li> <li>They are saying that 90% of Cat B machines will be compatible. The remaining 10% never will be.</li> <li>The standard is a minimum, operators are free to go further if they wish.</li> <li>Praesepe intend including Cat C machines too.</li> <li>b) The gambling Commission's position on this is still evolving. They say that the evidence to support the positives around limit setting and messaging is not convincing and they are therefore reluctant to make them a licence condition.</li> <li>c) The GC have an obligation to report back on the finding from the 'call for evidence' on Cat B machines (from Jan 2019) in the first quarter of this year – which is almost over. That report is said to include evaluation of the latest data from Cat B machines (post £100 being removed).</li> <li>d) It was agreed that Inspired and SG Gaming would share their RG documents when finalised. Other than that, the meeting agreed that no further action was necessary at this stage.</li> </ul>	

7	GBG Protocols update.	
	<ul> <li>a) At the previous GBG Tech Forum meeting agreed that Systems Supplier Tech Standard schedule would be created and completed by all Systems that support the GBG. Objective is to provide machine manufacturers with which versions are supported and if not a target date when support will be provided if at all. Purpose of schedule is to provide machine manufacturers with greater transparency of what versions of a protocol are supported.</li> <li>b) Someone needs to manage and maintain the protocols going forwards</li> </ul>	
	to ensure that they remain relevant and that all parties work towards supporting the latest releases for the protocols supported. Rob Wheeler has kindly agreed to continue with this work on behalf of the GBG.	
	c) RW suggested that we could consider developing a separate protocol standard for Responsible Gaming parameters managed by a System host that are used by the Machine Host, to ensure that there is continuity across a gaming venue. RW to draft a protocol version and review it with the GBG Tech Forum and report back at the next meeting.	
	<ul> <li>d) The Tech Forum review the last draft of the Best Practice Guidelines for Network Infrastructure and Data Encryption to prevent security compromises &amp; will be released to members. Following the meeting final modifications have been applied to the document, which has been uploaded onto the GBG Drop Box area.</li> </ul>	
	<ul> <li>e) Inconsistency in the adoption of the latest standards agreed at last meeting that every effort would be made to move both Systems and Machines to the latest version of the protocol supported within the next 18 months. RW to review all providers and where they are up to.</li> <li>f) There was then a discussion around how we publicise the excellent work that we have done with the protocols to the wider industry. PH suggested inviting a reporter into the meeting so that they can articulate and disseminate how strong this forum is and the knowledge and experience sat around the table. The meeting agreed it was a good idea to be considered further.</li> </ul>	
8	Industry survey of Gambling Regulation. Most had seen the 'Survey Monkey' but not everyone had completed it. The survey is being done because the Gambling Commission are not doing it themselves, which they are obliged to do as part of the Regulators' Code. It is therefore important that as many Industry Stakeholders complete is as possible, not just one per Operating Licence.	
8	<ul> <li>Any other business.</li> <li>a) The meeting ran through the Safer Gambling Week 2020 slide deck – also attached for reference.</li> <li>b) Next meeting is Wednesday 22<sup>nd</sup> April 2020 at 11.00 am @ Trowel Motorway Service Area.</li> </ul>	

Name	Company	Attending
Bos Anderson	Bell Fruit Games	1
Simon McCarthy	BetCom	1
Ant Moore	Blueprint Gaming	1
Brian Hunt	Blueprint Machines	1
Wayne Forster	МОТО	1
Howard Gant	IHL Tech	1
Brian Jamson	RoadChef	1
Peter Hannibal	GBG	1
Mark Edmundson	GeWeTe	1
Lee Morton	Scientific Games	1
Mark Gibson	Luxury Leisure	1
Graham Roberts	Inseinc	1
Nigel Davies	Praesepe	1
Steve Brownlow	Reflex Gaming	1
Rob Wheeler	Rimini Systems	1
Dave Newman	Welcome Break	1
Byron Evans	BEC	1
Andy Bullock	Innovative Tech	1