



**GBG Zoom Meeting held on  
Friday 29<sup>th</sup> May 2020 at 12.00 pm**

In attendance

- |                                      |                                |
|--------------------------------------|--------------------------------|
| Peter Hannibal (GBG)                 | Andrew Ludlow (NRM Group)      |
| Amanda Fry (GBG)                     | Ian Fuller (Playsafe)          |
| Joanne Craig (Blueprint Gaming)      | Nick Arron (Poppleston Allen)  |
| John Sterigides (Electrocoin)        | Amanda Kiernan (Praesepe)      |
| Stuart Green (Game Nation)           | Nigel Davis (Praesepe)         |
| Mark Edmundson (GeWeTe)              | Steve Brownlow (Reflex Gaming) |
| Lee Morton (Global Draw)             | Rob Wheeler (Rimini Systems)   |
| Sophie Dean (GVC Group)              | Tracy Baitup (Roadchef)        |
| Howard Gant (IHL)                    | Brian Jamson (Roadchef)        |
| Andy Bullock (Innovative Technology) | Jim Shipley (Shipley Leisure)  |
| Graham Roberts (Inseinc)             | Tez Field (William Hill)       |
| Gary Pearson (Inspired Technology)   | Graham Glanfield               |
| Sean Young (Leisure Electronics)     | David Lucas                    |
| Paul Comer (Moto)                    | Byron Evans                    |
| Elizabeth Speed (Novomatic)          |                                |

|    |  | <b><u>ACTIONS</u></b> |
|----|--|-----------------------|
| 1  | <p><b><u>Welcome and Introduction</u></b></p> <p>PH welcomed everyone on the call which is an update meeting.</p>  |                       |
| 2. | <p><b><u>Update on the (DCMS) Task Force</u></b></p> <p>PH advised that he and David Lucas had a conversation with Edward Mellor on Tuesday evening and asked DL to update everyone.</p> <p>DL advised that Edward explained the context of his involvement. He is happy to table a very limited number of gambling related issues to the Task Force. It was agreed with Edward that we would not give him a long shopping list (especially as most matters are being dealt with via NEXSTART) but one that we did raise with him was the issue around the 20% rule. Edward asked that we provide him with a note of the main points around the 20% rule issue and a couple of ideas of how it might be dealt with by close of play that day. Edward is happy for us to feed into the Task Force any issues (that we can't deal with ourselves) in the hope they can address them.</p> <p>PH asked DL if they are producing some recommendations. DL confirmed that they were hoping to produce something in early June.</p> |                       |

|    |   |    |
|----|---|----|
|    | <p>PH asked if anyone has anything that they want to channel through the Task Force to let him know.</p> <p>In response to a question from AL, DL advised that the Task Force are having weekly meetings but may increase to more than once a week. The meetings are not long in duration and we do not see the Task Force as being a long-term arrangement.</p>  |    |
| 3. | <p><b><u>Feedback from the NEXSTART Meeting</u></b></p> <p>PH advised that we held a NEXSTART meeting yesterday.</p> <p>In previous meetings Charlotte Meller attended from the Gambling Commission and because of the news that Arcades and AGC's are opening on 15<sup>th</sup> June she has taken a step back to allow two other individuals from the Gambling Commission to attend in Tim Poon &amp; Clive Noblett.</p> <p>Highlights from the meeting were:</p> <p><u>Cash Handling</u></p> <p>The whole offline industry is looking at cash handling. The protocol produced by UK Hospitality/BBPA is still missing the gambling elements. PH has asked Innovative Technology to see if they can advise us on how long COVID-19 can last on polymer banknotes.</p> <p><u>Age Verification with masks</u></p> <p>The question came up again about age verification (and ID) with masks. There is Government Guidance saying you should ask people to remove the masks for the purposes of ID. Amanda is trying to find that guidance and will circulate.</p> <p><u>Turning Machines off when not in use (20% rule)</u></p> <p>The Gambling Commission are working on this and we are also pushing this through the Task Force.</p> <p>The Commission advised that are working on a set of FAQ's documents, but it is early days. We can add questions to that document if we need to.</p> <p><u>Test Purchasing</u></p> <p>We have talked about test purchasing requirements while social distancing is in place and the Gambling Commission have taken that away to give us their advice.</p> <p><u>Inspection of Premises</u></p> <p>The Local Authorities are looking at inspection of premises and how that is going to work and asked the Gambling Commission for their advice.</p> | AF |

|    |   |    |
|----|---|----|
|    | <p>The standard inspection template that local authorities use was created by the Leicestershire Licensing Forum and one easy solution will be to enhance those docs to include any COVID-19 concerns.</p> <p><u>Interventions</u></p> <p>We raised this because interventions will not be easy when you are practising 2 metre distancing. Plus, private/confidential conversations will be overheard at 2m distancing. The Gambling Commission advised that as we raised it this is something they are looking at.</p> <p><u>Arcades.</u></p> <p>The last point related to confusion caused when the Government stated that Arcades and LBO's could open on 15<sup>th</sup> June. That announcement came from BEIS and not DCMS. The intention was AGCs and LOBs only, and DCMS have been trying to unpick any FEC implications. It is our understanding that AGCs also include Hight St Bingo premises.</p> <p>PH advised that most of the points are for the Gambling Commission to take away and come back with their thoughts.</p> <p>Byron asked if there is an indication from the Commission about when they are going to come back with those responses. PH advised that we are having weekly meetings and there is an obligation for them to come back next week with something at the next meeting.</p> <p>PH advised that NEXSTART is a very useful and relevant forum so let us hope the Gambling Commission produce some positive results.</p> <p>PH asked if there are any points/hurdles anyone wants us to take to NEXSTART (because when you start re-opening you might come across unforeseen issues) please feed them back into us and we will try and get them resolved as quickly as possible.</p> |    |
| 4. | <p><b><u>Any new issues arising or to address</u></b></p> <p>PH asked if members are registered with Gov.UK to receive the COVID-19 announcements. PH asked AF to provide the link</p> <p><u>Covid-19 Risk Assessments.</u></p> <p>Byron Evans – risk assessments are all so individual and local authorities are going to be very active on social distancing, other COVID-19 related matters and how you are operating in terms of customer numbers.</p> <p>Joanne Craig – we have just seen the first action in Warrington in a café and the local authority have been quite pragmatic in explaining why they are not allowing a certain part of the café to be open and they have just closed that side of the café.</p> <p>Howard Gant advised that small holiday parks have all had local authority visits to check on their clubhouse is not open so have been quite active.</p>   | AF |

|    |  |  |
|----|--|--|
|    | <p><u>Other Covid -19 Support.</u></p> <p>Howard Gant - the majority of operators on the call are using our SmartHUB and we have put together a series of packages for COVID-19 support. We have created 3 new applications since we have been on lockdown,</p> <ul style="list-style-type: none"> <li>• There is an App which helps customers to manage the 20% rule</li> <li>• A digital COVID-19 checklist. You can populate your own checklist or use a generic check list that we have created.</li> <li>• We also have digitised a new version of an accident form to incorporate where 2 metres might not be adhered to or record incidents under COVID-19</li> </ul> <p><u>Change/cash Support.</u></p> <p>Mark Edmundson – getting engineers onto site to recommission all of our machines in a relatively short space of time will be a test for us. Our personnel will be working to our own risk assessment.</p> |  |
| 5. | <p><b><u>Actions for next week</u></b></p> <p>It was agreed to still hold update meetings twice a week – the next meeting will be on Tuesday 2<sup>nd</sup> June at 11.00 am.</p> <p>The meeting finished at 11.30 am</p>  |  |