



Machines Sub-Group Zoom Meeting Notes

Held on Tuesday 27th April 2021 at 11.00 am.

In attendance:

- | | |
|-------------------------------------|-------------------------------|
| Peter Hannibal (GBG) | Paul Monkman (Luxury Leisure) |
| Amanda Fry (GBG) | Mark Gibson (Luxury Leisure) |
| Steve Sharp (GBG) | Nigel Davis (Merkur Casino) |
| Joanne Craig (Blueprint Gaming) | Wayne Forster (Moto) |
| Ant Moore (Blueprint Gaming) | Warren Peplow (Okto) |
| Steve Brownlow (Blueprint Machines) | Ian Fuller (Playsafe) |
| Graham Glanfield (City Gaming) | Rob Wheeler (Rimini) |
| Alan Humble (Crane PI) | Brian Jamson (Roadchef) |
| Stuart Green (Game Nation) | Lee Morton (SG Gaming) |
| Adam Hodges (Game Nation) | Dave Newman (Welcome Break) |
| Mark Edmundson (GeWeTe) | Tez Field (William Hill) |
| Howard Gant (IHL Tech) | Byron Evans |
| Graham Roberts (Inseinc) | |
| Evgney Shulyak (JCM Global) | |

Item		Action
1	<p>Welcome and Introductions.</p> <p>PH welcomed everyone to the meeting. Apologies were noted. PH welcomed Warren Peplow who is the UK Manager for OKTO who will be attending these meetings going forward. Neil Finch, now of City Gaming will also be attending these meetings going forward.</p>	
2	<p>Previous notes from Meeting held on 10th February 2021 – Any outstanding matters</p> <p>The only outstanding point was making contact with a colleague JC used to work with at the Commission who now works for the FCA regarding cashless, but unfortunately he has not been available.</p>	
3.	<p>Machine Security Issues</p> <p>As expected there were no security issues to report but it is important that this agenda item remains for future purposes.</p>	

<p>4</p>	<p>Cashless Transactions on Machines</p> <p>The Cross-Industry Submission has been registered and everyone on the cross-industry group has submitted the same document as part of their own submissions. It would be useful to know if any GBG member has also done the same?</p> <p>PH advised that the GBG has a meeting with DCMS to discuss the Gambling Act Review, which he will mention later, and will be pushing the cashless requirements for machines. Part of that process included consumer research and thank you to those members who contributed to that, which is now quite valuable not just for the Gambling Act Review but also in terms of what we need to do as next steps.</p> <p>We are hopeful that this will be agreed by the DCMS and we shouldn't get much resistance from the Gambling Commission as they have already stated that they can't stand in the way of this logical progress, but would like the Responsible Gambling elements designed into the process. We now therefore need to discuss planning the technical aspects and how we tackle the hurdles – PH suggests there are four areas that need to be addressed</p> <ol style="list-style-type: none"> 1. Banking and all of the layers in the structure. 2. The machines and the terminal technology 3. Security and risk management 4. Infrastructure and environmental requirements that make it all work together <p>Each point has a fair amount of work involved and PH suggested we start with a group of people to start addressing these points e.g liaising with banks, machine manufacturers and risk assessing the security and potential for being hacked. PH asked members to email him or Amanda if they would be interested in joining this Steering Group.</p> <p>BE asked if PH is planning to do this independent of any other Trade Association or is the plan to do it in association with them as a combined working group. PH advised that the Cross Industry Group looks to the GBG for the technical solutions as we are best placed to deliver them, and the outcomes will be made in conjunction with the Cross Industry Group representing everyone.</p>	
<p>5</p>	<p>Any Matters for reopening preparations</p> <p>PH asked if anyone has any thoughts about reopening on 17th May 2021. Howard Gant advised that he is holding webinars in the week before and a lot of GBG members are using the tablets for checklists and operational</p>	

	audits that they will be doing on a daily basis as the staff get back into operation. HG advised that they also have a new dashboard launching and a new compliance audit application and let him know if you need any help.	
6	<p>General Update</p> <p>(a) <u>GBG Strategy Review</u></p> <p>PH advised that we discussed the GBG Strategy about 6 weeks ago. There has not been a huge amount of feedback but those that we did get have been very helpful. There is clearly a need from members that we focus more on the AGC and High Street in general - where if the Gambling Act Review does not look empathetically upon the High Street then that will go further backwards. The thinking is that we start highlighting the many positive attributes of AGC's in terms of employment, KYC, community work, social aspects and the entertainment elements rather than a focus on its gambling credentials.</p> <p>The second point is campaigning for a better and more effective regulator, which is in our submission.</p> <p>The third point relates to technology and innovation and GBG is better placed than any other organisation to provide technological guidelines around solutions. Maybe the GBG should have a 'Technology and Innovation Sub Group' as well as an MSG?</p> <p>PH asked members to email him with feedback on these points. With all of the consolidated feedback we will then finalise a document that we will be able to share with members.</p> <p>(b) <u>Meeting with the Minister</u></p> <p>PH advised that he has asked John Whittingdale for a meeting to discuss our contribution to the Gambling Act Review. As mentioned earlier, the DCMS have also asked for a meeting to discuss our evidence and submission and need to identify three or four priorities that we want to see happen in the review.</p>	
7	<p>Any other business</p> <p>a) PH referenced the announcement of the acquisition of William Hill by Caesars. The GBG has received a notification from WHO saying that despite the news, it will be very much 'business as usual'.</p>	

	<p>b) PH also noted the relatively high number of new operators popping up and appearing to be taking on closed LBO's for changing use to AGCs.</p> <p>c) Warren Peplow introduced himself as UK Manager for Okto and gave an overview of his background. He suggested that he would update us at the next meeting on the detail of exactly what they do.</p>	
<p>8.</p>	<p>Date of Next Meeting</p> <p>The date of the next meeting is <u>Thursday 10th June 2021 at 11.00 am.</u> AF will send out a calendar invite.</p>	