Machines Sub-Group Zoom Meeting Notes

Held on Wednesday 15th June 2022 at 11.00 am.

In attendance:

Peter Hannibal (GBG)	Andy Bullock (Innovative Technology)
Steve Sharp (GBG)	Alice Cotton (Inspired)
Amanda Fry (GBG)	Evengy Shulyak (JCM Global)
Rob Wheeler (GBG)	Mark Gibson (Luxury Leisure)
Steve Brownlow (Bpops)	Paul Monkman (Luxury Leisure)
Alan Claypole (Bpops)	Chris Packer (Luxury Leisure)
Simon Reynolds (Buzz Bingo)	Wayne Forster (Moto)
Chloe Millington (Buzz Bingo)	Rob Bennett (Novomatic)
Mike Douglas (Buzz Bingo)	Joanne Craig (Poker Consultancy)
Dean Harding (Crown Leisure)	Brian Jamson (Roadchef)
Ashley Molloy (Game Nation)	Dave Newman (Welcome Break)
Aristidis Tsikouras (GeWeTe)	Graham Glanfield (GameNation)
Mark Edmundson (GeWeTe)	
Howard Gant (IHL)	

Item		Action
1	**Welcome and Introductions**. PH welcomed everyone to the meeting. PH advised that ND has had to attend a funeral today so PH will chair the meeting. All other apologies were noted.	
2	**Previous notes from Meeting held on 27th April 2022 – Any outstanding matters** Point 3 – Vice Chair – we would still like a vice chair to support ND and if there is anyone interested please let PH know. Point 8 – payment providers in the banking sector - RW – tried his contact at NMI who has been on holiday but will try again. Contact Peter or Rob if anyone has any other contacts. Point 9 – Standards and Protocols, standardising error codes – AC has been consumed with other things but will be in touch with RW on this.	 **Action: RW** **Action AC/RW**

	PH advised that some members have come back regarding future items which is encouraging, but please come back to PH with any thoughts for the next and future meetings.	
3.	**Update on White Paper** PH advised that there is no update, however there are rumours that publication is now going to be July - we know that it has not started the Government write round process yet. Once the paper is drafted it then goes to the relevant Government department heads to see if they have any objections before it is published and summer recess starts on 21st July so there is not much time. Another point that was raised in an APPG meeting attended by Chris Philp was that the primary legislation requirements will not be implemented until probably 2024, so the things they want to change quickly (in the short term) will be done through changes to LCCP, such as things relating to affordability checks.	
4.	**Machine Security Issues** PH advised that ND raised the issue of a fake Polymer Bank of England £20 note in limited circulation – the crime agency is aware. AB advised it was a very small batch found around Essex in one single site, a pub, and one operator was affected. It was reported via the channels at the NCA with Neil Harris and they were aware of the batch. A fix was issued at the time and there have been no further reports. AC advised that this is the second polymer note that has been compromised and were told at the time that polymer notes were 'ultra-secure' which is clearly not the case and should be lobbying whoever is issuing these notes and find out what their view is on the security situation as it is of concern. It could be a good answer for cashless if currency is not secure. PH and AC to discuss drafting a letter to Bank of England.	**Action PH/AC**
5.	**Linked Jackpots (Strategic Aim 4)** PH advised that there has been no progress since the last meeting. There was a note in the last minutes for anyone interested in this development to please contact Nigel but no members have been in touch. PH suggested that NG and RW take what the group have agreed and start looking at what needs to be done to make them into a standard.	**Action PH/RW**

6.	**Code of Conduct for using the 7995 Merchant Code** The previously discussed draft document relating to the use of 7995 merchant code was circulated with the agenda. ME's concern was that the standard should state that a site using a debit card system should have at least one machine on site for that ticket to be presented to, otherwise it is effectively an ATM. There needs to be a process that includes at least one gaming machine (but ideally more than one just in case that machine is out of service) should be part of the process that a TiTO ticket purchased on site at an AGC should physically go into a gaming machine. RW advised that is a matter for the system provider who provides the TiTO but could draft some narrative into the TiTO protocol which compliments that as there as there is a loophole. MG suggested consolidating the two standards with the Code of Conduct from 2020 of the ATM's as they are very similar. MG offered to circulate the earlier document if anyone wants to see it. The GBG will look at whether consolidating the two documents would have the same effect. MG asked, For FEC's do we need to define what merchant code they use? PH advised it is differentiating non licensed FEC's with licensed FEC's and if they are a gaming machine, they should be using 7995. PH advised that once this is agreed we would share with other Trade Organisations so they can decide whether to adopt it or not. AC advised that this is where Trade Organisations might want an input into FEC's.	
7.	**Secondary Legislation Survey Results** PH advised that the survey has been completed and we have the results and thanked everyone who contributed. PH needs to go through this with some legal input from Members and identify which in this list are primary, secondary and which can be done through LCCP and then turn it into a proposal document which we can share with DCMS.	**Action PH**
8.	**Standards and Protocols** RW advised that there is no marked change since the last meeting. Approved a minor update on the promotional side. Starting to see a few more people looking at the MDC. PH advised that we had a request from Innov8 for access to the protocol documents which are not exclusive to GBG members. It was suggested that they become members, but they want to look at them first. PH asked for feedback from members. AC advised that many people in this meeting have given up their time to commit towards those standards, which should be recognised when people want access to it. Innov8 have made no contribution towards the formulation of the standards to date. Members agreed that GBG should not circulate the docs unless they become GBG members. PH will draft a suitable response.	**Action PH/AF**

	HG advised he is working on the use of camera technology for detection for hotlists such as self-excluders & security breaches and has been doing work with multiple camera providers, and is now hooking up to cameras in machines too. They are now ready to showcase what is possible and such a common solution would rely on a protocol/standard around how such digital products work together and what happens when a camera detects a person of interest. The protocol/standard would include a process for customer interaction with machine. Would GBG interested in creating a protocol? RW, AC and HG agreed to get together to start drafting a centralised protocol	**Action RW/AC/HG**
9.	**Any other business** a) AC advised that he is chair of BACTA Standards and if there are any conflicts of interest, he is more than happy if he is asked to leave the meeting, if relevant. PH thanked AC for bringing it up and suggested that all GBG meetings should in future start by asking if there are any conflicts of interests. Date of next meeting **Wednesday 14th September 2022** but might need another one when white paper is out	

Meeting finished at 11.50