



**Machines Sub-Group Zoom Meeting Notes**

**Held on Wednesday 14<sup>th</sup> September 2022 at 11.00 am.**

In attendance:

Nigel Davis – Chair

Mark Gibson – Vice Chair

Peter Hannibal (GBG)

Steve Sharp (GBG)

Amanda Fry (GBG)

Charlotte Meller (GBG)

Rob Wheeler (GBG)

Steve Brownlow (Bpops)

Ashley Molloy (Bpops)

Mark Edmundson (GeWeTe)

Howard Gant (IHL)

Lee Jeffersons (Inseinc)

Andrius Poskus (Inseinc)

Evengy Shulyak (JCM Global)

Amanda Kiernan (Merkur)

Adam Jaunbocus (Merkur)

Wayne Forster (Moto)

Gerwyn Griffiths (Novomatic)

Joanne Craig (Poker Consultancy)

Graham Glanfield

Item		Action
1	<p><b>Welcome and Introductions.</b></p> <p>ND welcomed everyone to his first meeting as Chair. ND introduced Charlotte Meller who is starting with GBG on 26<sup>th</sup> September. Charlotte gave a brief introduction of her background. All apologies were noted.</p>	
2	<p><b>Previous notes from Meeting held on 15<sup>th</sup> June 2022 – Any outstanding matters</b></p> <p>There were no outstanding matters from the last meeting.</p>	
3.	<p><b>Political Update</b></p> <p>PH advised the current period of mourning we are in and a Bank Holiday on Monday for the Queen’s funeral. There are mixed views about whether premises are going to open/stay closed/open for part of the day to accommodate the period of the funeral. There is no common consensus and it depends largely on your own business environment.</p>	

	<p>During this period of official mourning the civil servants are not allowed to work on anything policy wise. There is a new Minister at DCMS, Michelle Donelan, who has replaced Nadine Dorries. Damian Collins has gone back into DCMS but not yet sure what his brief is. Whoever the new Minister for Gambling will be will determine what happens with the White Paper. The Tory Party Conference is first week in October in Birmingham and nothing will happen before then other than announcing Jnr minister roles.</p> <p>GBG has had conversations Sarah Fox who has taken over from Julie Carney as deputy director for gambling. Sarah is pragmatic and listens and has taken on board what we spoke about regarding our concerns with the contents of the leaked White Paper and will brief the new Minister. We will keep members updated.</p>	
4.	<p><b>Machine Security Issues</b></p> <p>ND has had no issues brought to his attention. ND asked AK for a brief update on the work she has been doing with the Police in the West Midlands post polymer £20 not fraud</p> <p>AK advised she was contacted by CID about an incident in Dudley. They have identified suspects and AK gave a statement and was asked if they wanted to pursue the investigation to make an arrest/conviction. AK advised them she had been dealing with the NCA about other hits in other areas. CID are going to engage with the NCA to see if they want to widen the investigation they are going as they are probably linked to the same group and will come back to AK if there is any significant action taken.</p>	
5.	<p><b>Linked Jackpots (Strategic Aim 4)</b></p> <p>ND advised there has been no feedback since the last meeting. ND will arrange an informal meeting for all stakeholders at ACOS and will get AF to send a note round with a suitable time.</p>	<p><b>Action ND/AF</b></p>
6.	<p><b>Cashless</b></p> <p>PH reminded the meeting that this is the request for the removal of the prohibition on use of debit cards on gaming machines, which is currently written into in the 2005 Act.</p> <p>The leak from the White Paper says that DCMS are minded not to remove the prohibition, and the implication of that is we will be stuck with cash only in gaming machines for the next 15/20 years.</p>	

	<p>The number of cashless transactions in pubs is generally has increased to 75% and cashless transactions nationwide in 5 years' time will be 5% or less of total transactions in the country. If we don't get this debit card prohibition removed then gaming machines are going to be in serious trouble.</p> <p>PH has engaged with the BBPA and UK Hospitality to encourage them to start lobbying the government departments and persuade DCMS that they have got this one wrong. The cross-industry group is still in place and PH proposes that GBG forms its own working group to place some focus on the key issues. It is important that interested parties are involved in this group and let PH know who wants to be part of it. PH/AF will set up a meeting to discuss our approach.</p>	<p><b>Action PH/AF</b></p>
<p>7.</p>	<p><b>Code of Conduct for using the 7995 Merchant Code</b></p> <p>PH advised we now have a final draft of this document which to be clear, is a Code of Conduct and not a set of rules or regulations. The principle is we will not misuse the merchant codes to circumvent 7995 for gambling related transactions. This has been run past the lawyers and they are happy we have been as definitive as we can without being overly complicated, but the document will be kept updated as required. PH is proposing we adopt this Code as a current document and ratify it, which was seconded, and a show of hands confirmed agreement.</p> <p>ME advised at the last meeting we discussed the use of a ticket redemption machine to sell a ticket or a debit card which could only then be used in that same machine to redeem it – there is nothing in the Code to prevent that – and there are concerns it has been seen as an ATM or ‘getting around the rules of an ATM’ because you can’t physically take that ticket and put it into any gaming machine to play it. PH advised we tried to come up with some wording but the ATM rules are separate to the 7995 code so should be a separate Code of Conduct. Neither can we stipulate that dispensing a ticket is part of the code, as this extends the remit into other areas.</p> <p>RW advised we have separate CoC which is for the use of contactless debit cards at ATM’s, which we can review with Mark’s point in mind.</p> <p>Members on the call are happy to adopt the Code of Conduct.</p>	
<p>8.</p>	<p><b>Standards and Protocols</b></p> <p>MG advised that there is a benefit in identifying tickets purchased by debit card and have come up with the idea of creating another prefix. RW agrees and can explore options to create a debit card prefix.</p> <p>RW advised he will organise a Tech Forum call at the beginning of October and it can be added to the agenda.</p> <p>ND would like to take the debit card proposal further that when it is received by gaming terminal it is treated as an EFT, so you can’t accept a coin or a note during</p>	<p><b>Action RW</b></p>

	<p>a debit card session. ND also asked about a suspicious ticket number so it can be dealt with and tracked.</p> <p>RW raised the Camera Protocol for facial recognition self-exclusion identification. HG and RW have met and talked it through and will prepare a briefing document for the wider group. Current thinking is you would have a machine host on site that would be connected to a camera which the machine itself will be handling, and there will be some form of facial recognition software in the cloud which the machines will communicate with.</p> <p>RW will prepare this document and circulate to ND for feedback before the next tech forum meeting.</p> <p>ND had an email from Alan Claypole about multi-vendor ID code for EFT.</p> <p>PH asked about standardising the error codes that Alan had raised. RW met with AC and agreed to align the fault codes that are on BACTA, which RW will propose in the Tech Forum meeting.</p> <p>Adam Jaunbocus asked if he could be added to the Tech Forum Group.</p>	<p><b>Action RW</b></p> <p><b>Action RW</b></p> <p><b>Action RW</b></p>
<p>9.</p>	<p><b>Any other business</b></p> <p>Date of next meeting <b><u>Wednesday 9<sup>th</sup> November 2022</u></b></p> <p><b><u>Dates for 2023</u></b></p> <p>Wed 15<sup>th</sup> February (changed from 8<sup>th</sup> Feb due to ICE)  Wed 10<sup>th</sup> May  Wed 6<sup>th</sup> September  Wed 29<sup>th</sup> Nov</p>	

Meeting finished at 11.45