



Machines Sub-Group Zoom Meeting Notes

Held on Wednesday 27th April 2022 at 11.00 am.

In attendance:

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| Peter Hannibal (GBG) | Lee Jefferson (Inseinc) |
| Steve Sharp (GBG) | Dragoljub Grekulovic (JCM Global) |
| Amanda Fry (GBG) | Evengy Shulyak (JCM Global) |
| Rob Wheeler (GBG) | Chris Packer (Luxury Leisure) |
| Ant Moore (Blueprint Gaming) | Nigel Davis (Merkur) |
| Steve Brownlow (Bpops) | Amanda Kiernan (Merkur) |
| Mike Douglas (Buzz Bingo) | Wayne Forster (Moto) |
| Neil Finch (Game Nation) | Nigel Kelly (Novomatic) |
| Ashley Molloy (Game Nation) | Joanne Craig (Pokerface Consultancy) |
| Graham Glanfield (Game Nation) | Brian Jamson (Roadchef) |
| Mark Edmundson (GeWeTe) | Lee Morton (Scientific Games) |
| Howard Gant (IHL) | |

Item		Action
1	<p>Welcome and Introductions.</p> <p>PH welcomed everyone to the meeting. Apologies were noted.</p>	
2	<p>Previous notes from Meeting held on 5th January 2022 – Any outstanding matters</p> <p>The only outstanding item relates to Linked Jackpots which is on the agenda.</p>	
3.	<p>Transition of MSG Chair to ND</p> <p>PH advised that to allow more time for him to focus on the Strategic Roadmap he has asked Nigel to step up from Vice Chair to chair of the MSG which he has accepted and will take over from the next meeting – the decision was agreed in the meeting. PH asked if anyone wants to put their name forward for Vice Chair then let PH know so the GBG can work towards a succession rotation for the chairing this forum.</p>	<p>Action All Members</p>

<p>4.</p>	<p>Machine Security Issues</p> <p>ND advised that everyone is aware of the Scottish Polymer £20 note and the level and accuracy of it is very concerning as it is 90% identical to a real note. There are two version of it (one with Braille and one without) and they have different serial numbers. It is the older machines that are the less secure.</p> <p>WF (Moto) advised there was a concern at Lancaster in that it went in the prismatic terminals which it had not previously, so it could be a new more advanced version running the NV200. MD (Buzz) advised that they have had two incidents in the North East in Newcastle and Gateshead and also one in Bradford and all these have been registered centrally. Neil Harris from NCA is the contact - neil.harris@nca.gov.uk.</p> <p>AK (Merkur) advised they have had similar incidents and have been working with Neil Harris and his counterpart Connor, and have provided CCTV and statements (they were captured on CCTV getting into a vehicle) and the suspects have been involved in about 4 events to our knowledge. Neil pushed the West Midlands Police to re-open the case and they are now actively working on it. AK is happy to share some of their information including the vehicle number/image of the vehicle (via Peter).</p>	<p>Action AK</p>
<p>5.</p>	<p>Linked Jackpots (Strategic Aim 4)</p> <p>ND advised there was a short first meeting which is in early stages but there is certainly an appetite from operators for some form of linked jackpot across B3's, ideally across all manufacturers which will require the use of a GBG protocol (rather than individual manufacturers going their own way). Since the meeting some people have asked if we should consider Cat C's too, which will be discussed at the next meeting.</p> <p>PH's main motivation with this Aim was to try and identify what structure we will need for the jackpots so that RW and the Tech Forum can start thinking about a protocol for it.</p> <p>PH advised that if anyone has an interest in this development to please contact Nigel. His details are as follows and email is best to begin with</p> <p>Email: NDavis@merkur-casino.com Mobile: +44(0)7760 223311</p>	
<p>6.</p>	<p>Machines Data (Strategic Aim 5)</p> <p>PH advised that there have been a couple of meetings of the Data Working Group and a Governance Panel has also been set up to preside over the top to make sure</p>	

	we are ethical, compliant and protects GBG. We are starting by looking at what core machine data can provide and the Responsible Gambling data we are all already contributing to The Gambling Commission every year.	
7.	<p>Stage 2 Secondary Legislation Points (Strategic Aim 8)</p> <p>Ewen MacGregor (TLT) did some work on this in conjunction with PH. PH will send out a quick survey to members asking them for their thoughts and ideas on what should be in the Secondary Legislation part of the Gambling Act Review ie; what we want the Secretary of State to be able to change in the new Act to keep it relevant and up to date.</p>	Action PH
8.	<p>Cashless Transactions on Machines & payment processors</p> <p>PH advised that all the work has been done with DCMS in preparation for removing the debit card ban in the new Act and we now have to wait to see what detail is in the White Paper.</p> <p>Agreed to take on some exploratory work with payment providers in the Banking sector and have already had a meeting with Crederax and are still trying to reschedule a meeting with NMI. RW has a couple of contacts at NMI who he will try and also suggested contacting the Trade Body that payment providers are members of, which the cross-industry group are looking into.</p>	Action PH/RW
9.	<p>Standards & Protocols</p> <p>RW advised that on the promotional side we have added a function which allows kiosks to get a list of promotions from the promo server.</p> <p>PH reminded the meeting that he had agreed to liaise with BACTA and their Standards Committee on common matters, which Alan Claypole chairs. They are looking at trying to standardise error codes and Alan was asking for access to our error codes from the GBG protocols. PH asked if anyone had any objections to sharing the Error Codes with the Bacta Standards Committee, there were none. RW will therefore liaise with Alan and start the dialogue which everyone was comfortable with.</p> <p>On other matters, component issue is a crisis in terms of hardware and if people are having problems with data capture devices – RW reminded them that the machine data capture protocol that we have done allows the machine to talk directly to the server and does not require a data capture device.</p>	Action RW
10	<p>Any other business</p> <p>PH advised that he was working on a draft Code of Conduct for the use of 7995 merchant code use with change machines and ATM's. PH will be discussing this further with David Lucas next week with the intention of producing a second draft for input by stakeholder members.</p>	Action PH

	<p>(a) <u>Future Agenda items</u></p> <p>If people have any items they want to add to the next meeting agenda please let ND know.</p> <p>(b) Date of next meeting <u>Wednesday 8th June 2022</u></p>	
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Meeting finished at 11.30