



**GBG Zoom Meeting held on
Tuesday 9th June 2020 at 1.30 pm**

In attendance

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| Peter Hannibal (GBG) | Amanda Kiernan (Praesepe) |
| Amanda Fry (GBG) | Nigel Davis (Praesepe) |
| David Purvis (Blueprint Machines) | Tony Boulton (Project Coin) |
| Joanne Craig (Blueprint Gaming) | Steve Brownlow (Reflex Gaming) |
| Michael Douglas (Buzz Bingo) | Tracy Baitup (Roadchef) |
| Stuart Green (Game Nation) | Brian Jamson (Roadchef) |
| Steve Bierrum (Genesis Games) | Lee Morton (Scientific Games) |
| Mark Edmundson (GeWeTe) | Wayne Ellard (Scientific Games) |
| Sophie Dean (GVC Group) | Ewen MacGregor (TLT) |
| Howard Gant (IHL) | Tez Field (William Hill) |
| Andy Bullock (Innovative Technology) | Byron Evans |
| Graham Roberts (Inseinc) | David Lucas |
| Lee Jefferson (Inseinc) | Graham Glanfield |
| Gary Pearson (ITL) | Tony Eyre |
| Wayne Forster (Moto) | |
| Elizabeth Speed (Novomatic) | |
| Andrew Ludlow (NRM) | |
| Ian Fuller (Playsafe) | |

		<u>ACTIONS</u>
1	<p><u>Welcome and Introduction</u></p> <p>PH welcomed everyone to the update meeting.</p>	
2.	<p><u>Update from last meeting</u></p> <p><u>Polymer v Paper Notes</u></p> <p>PH advised that an update has come out from European Banking around Polymer v Paper notes claiming that cash is safe. AF to get the note off Jason Frost to circulate.</p> <p>DL advised that the government guidance for reopening pubs is imminent. The draft is very similar to previous drafts for other sectors and is in very general terms and they are going to leave it to individual operators to look at their venues and the risk assessment is the key document. They are looking at getting external areas of pubs open from 22nd June.</p>	AF

<p>3.</p>	<p><u>Feedback from NEXSTART Meeting</u></p> <p>PH advised that Clive Noblett, the representative from the Gambling Commission, has informed us that the letter that is coming out from Neil McArthur about what they expect from the industry is still doing the rounds within the Gambling Commission. The document will be circulated as soon as we have sight of it.</p> <p>Sophie Dean asked Peter is he knows who the letter is directed to is it specific parts of the industry or is it generally?</p> <p>It was advised that the document refers to those premise licences who are reopening on June 15th.</p> <p>DL advised that with regard to the 80/20 rule, Clive said last week that is the rule and you have to comply with it. DL has been told that it is being discussed internally and thinks it might be worth submitting a representation through Clive along the lines of the options that we submitted to the Task Force. DL was given the impression it was still being discussion at a high level.</p> <p>DL attended a BACTA webinar this morning which was about preparing for the opening with a specific emphasis on risk assessments and solutions people are suggesting for different types of premises, also engaging with staff making sure they are on board with all the processes, policies and procedures that are being produced and to keep it simple</p> <p>DL advised that they did talk about handling cash and although gloves would be offered it would be difficult to handle cash with gloves so hand sanitisers would be used once they have finished counting cash</p>	<p>PH</p>
<p>4.</p>	<p><u>New Matters</u></p> <p><u>Debit card transactions direct onto machines</u></p> <p>PH advised that he sent out an email on this last night. The positive case against contactless onto machines is there. There are a couple of considerations. One is the banks and the other one is protecting customers and trying to mitigate the concerns people are going to have about debit cards direct onto machines.</p> <p>PH advised he has had some very helpful feedback from a couple of members, some is quite detailed. He suggested we put together a small working group to build our case so politically this is presented correctly and any fears are allayed.</p> <p>Gary Pearson brought up about how winnings would have to be paid. Online gambling has to go back on the card it came from and is that going to be the case for this as well?</p> <p>Gary Pearson – there would be nothing stopping someone stealing a card putting £100 worth or credit on it and taking it out as cash</p>	<p>PH</p>

	<p>Wayne Ellard – this is generally something that is in the card providers rules on a merchant by merchant basis. If you think about the systems that are available at the moment if you go to an ATM in an arcade you can get a ticket out of the ATM and that does not need to go back to the card. There is a long history of the card providers getting quite heated about money not going back to cards.</p> <p>Joanne Craig – they are required to have a closed loop so there is no chance the cash can escape that loop. It is an AML requirement but also in the LCCP.</p> <p>PH asked if anyone has any thoughts about how we can fend off the negatives on this.</p> <p>Joanne Craig – we really have to be careful how we market this so it does not look like we are taking advantage of the current situation to get something through that we have been trying to get through for a long time, so we really need to focus on the health benefits and with the Bingo Association saying that 80% of their customers are scared of using cash this is really relevant. The online guys have gone in a direction where they are highlighting the fact that they are not taking advantage and have stopped advertising.</p> <p>PH assumes there will be some way of limiting the amount of spend, maybe that is with agreement with the banks. Currently a transaction is capped at £45 and is not sure if there is an ability to limit what you spend on a 7995 code using contactless but these are the things we need to be implementing. Once you have used your daily contactless quota you need to then use a chip and pin to enable your card again so there are those implications as well.</p> <p>PH asked members if a Working Group was the way forward</p> <p>Lee Jefferson – it is a good idea and definitely needs to be on the agenda and needs some like-minded individuals to get into the detail and understand it and put together that case and argument and understand where the gaps are.</p> <p>PH asked for volunteers for the Working Group</p> <p>Wayne Ellard Lee Jefferson Nigel Davis Gary Pearson (ITL) Howard Gant</p> <p>PH asked AF to set up an initial short meeting to start mapping this out and will circulate the initial draft to everyone so they can have an input</p>	AF
5.	<p><u>Date of next meeting</u></p> <p>The next update meeting is on <u>Friday 12th June at 1.00 pm</u></p>	