



**GBG Members Zoom Meeting held on  
Monday 11<sup>th</sup> July 2022 at 11.00 pm**

In attendance

- |                               |                                       |
|-------------------------------|---------------------------------------|
| Peter Hannibal (GBG)          | Andrius Poskus (Inseinc)              |
| Steve Sharp (GBG)             | Andy Bullock (ITL)                    |
| Amanda Fry (GBG)              | Paul Monkman (Luxury Leisure)         |
| Steve Brownlow (Bpops)        | James Sturgess (Luxury Leisure)       |
| Simon Reynolds (Buzz Bingo)   | Amanda Kiernan (Merkur)               |
| Jaks Dunkley (Buzz Bingo)     | Nigel Davis (Merkur)                  |
| Chloe Millington (Buzz Bingo) | Wayne Forster (Moto)                  |
| Brian Hunt (Game Nation)      | Simon Dorsen (OKTO)                   |
| Ashley Molloy (Game Nation)   | Joanne Craig (Poker Face Consultancy) |
| Mark Edmundson (GeWeTe)       | Ewen MacGregor (TLT)                  |
| Aristidis Sikouras (GeWeTe)   | David Lucas                           |
| Tim Stratton (GPT)            | Graham Glanfield                      |
| Howard Gant (IHL)             |                                       |
| Lee Jefferson (Inseinc)       |                                       |
| Craig Taylor (Inseinc)        |                                       |

		<b><u>ACTIONS</u></b>
1	<p><b><u>Introduction, Apologies &amp; Declarations of Interest</u></b></p> <p>PH welcomed everyone to the GBG Members meeting. Apologies were noted. There were no declarations of interest.</p>	
2.	<p><b><u>Matters brought forward from the last meeting – 20<sup>th</sup> April 2022</u></b></p> <p>a) AF advised she has been working with M6 Media to get the members area up and running. AF will send details to members on how to access the secure site and the GBG documents.</p> <p>b) HG is in the process of contacting his user/customers to check they will allow us to anonymise the Responsible Gambling data to share with the GBG</p> <p>c) PH advised that work is in ongoing with engaging banks for cashless but it is proving to be difficult – if anyone can provide additional help with engaging with the banks please let PH know</p> <p>d) PH advised that a list of members has now been published on the website together with their logos, which are the member organisation logos plus their brands to show how widely representative we are.</p>	Action AF

	<p>e) PH advised that we review the need for a Newsletter every week to decide if there is enough information to go out to members. However, in view of the current political climate and flow of information emails that are currently being sent out on a regular basis there has not been a need to send out a further Newsletter yet.</p>	
3.	<p><b><u>Political Update</u></b></p> <p>(a) <u>Government</u></p> <ul style="list-style-type: none"> <li>• The Conservatives are hoping to have their MP part of the selection process completed before recess</li> </ul> <p>(b) <u>DCMS</u></p> <ul style="list-style-type: none"> <li>• Chris Philp MP has been ‘loosely’ replaced by Damian Collins MP</li> </ul> <p>(c) <u>White Paper</u></p> <ul style="list-style-type: none"> <li>• The senior team at DCMS are meeting today to discuss matters they believe are of priority (and that are uncontroversial) and then provide a list to Nadine Dorries who then decides whether to progress them.</li> </ul>	
4.	<p><b><u>Responsible Gambling</u></b></p> <p>PH advised we have been working with Pieter Remmers on developing our approach to Responsible Gambling and Governance</p> <ul style="list-style-type: none"> <li>• Have started drafting a <b>GBG Charter</b> which is a set of Gambling Responsible standards which GBG members are prepared to sign up to and are finalising the draft and will circulate it to members for their feedback.</li> <li>• Discussing the benefits to GBG of having a <b>Responsible Gambling Forum</b> where members can exchange progressive ideas and best practices with the intention of raising standards for all. PH asked members to consider and make suggestions as to who should sit on that forum and represent them.</li> </ul>	
5.	<p><b><u>Update on the GBG Strategy</u></b></p> <p>(a) <u>Strategic Aim 2 – Land Based Gambling (High Street) (SS)</u></p> <ul style="list-style-type: none"> <li>• Had two meetings so far – last one was 21<sup>st</sup> June</li> <li>• Preparing questions to ask the consumer to quantify all of the positive things about what we do – meeting again this Friday to finalise the questions.</li> <li>• Will then discuss/agree how to actually carry out the consumer surveys</li> </ul>	

	<p>(b) <u>Strategic Aim 3 – Prohibition of Debit card Use with Gaming Machines (PH)</u></p> <ul style="list-style-type: none"> <li>• Soundings from DCMS (which are allegedly in the White Paper) ‘we are not minded to remove the prohibition on debit cards on machines and suggested the industry uses other methods to enable cashless play’.</li> <li>• The Cross Industry group wrote to Boris Johnson, Chris Philp and Jacob Rees Mogg objecting.</li> </ul> <p>(c) <u>Strategic Aim 4 – Linked Jackpots (ND)</u></p> <ul style="list-style-type: none"> <li>• ND completed first tier work with this group and the outputs have gone to the technical forum for them to consider turning into a standard.</li> </ul> <p>(d) <u>Strategic Aim 5 – Data (PH)</u></p> <ul style="list-style-type: none"> <li>• We have a set of data back from the Gambling Commission relating to the regulatory returns (what they refer to as the operational data)</li> <li>• The Data Working Group are now reviewing it for positive factual statements we can make about land based.</li> <li>• The Governance Panel will then check that the proposals are compliant before publication.</li> </ul> <p>(e) <u>Strategic Aim 8 – Secondary Legislation Changes (PH)</u></p> <ul style="list-style-type: none"> <li>• Questionnaire has now come back from members and we are dissecting that list into primary and secondary legislation, and changes that might be made via LCCP.</li> </ul>	
6.	<p><b><u>ICE 2023</u></b></p> <ul style="list-style-type: none"> <li>• Working with Clarion and looking to ICE 2023. We have created a vision for promoting the land-based customer care, social responsibility, safer gambling and protecting the vulnerable credentials that we use day in day out. Using an area in ICE that we can bring Local Authorities, Civil Servants, Ministers, MP’s to and demonstrate to them what we do in a land-based environment, which is looking after the customer in ways that are little appreciated and will be asking members to help us deliver this.</li> <li>• SR advised that most will be doing very similar stuff in this area so the key will be having different stands doing different things.</li> <li>• DL advised there is a way to target Local Authorities and you should get some local ones – you could also get the LGA along and also the Institute of Licensing.</li> </ul>	

7.	<p><b><u>GBG Organisational Matters</u></b></p> <p>(a) <u>Machines Sub Group</u></p> <ul style="list-style-type: none"> <li>• Nigel Davis has taken over as Chair of the MSG with Mark Gibson (Luxury Leisure) as Vice Chair</li> </ul> <p>(b) <u>General Manager</u></p> <ul style="list-style-type: none"> <li>• Identified a General Manager post in the strategy and are making good progress with an appointment. Hope to make an announcement in the next couple of weeks.</li> </ul>	
8.	<p><b><u>Any Other Business</u></b></p> <ul style="list-style-type: none"> <li>• DL advised of the Publication of the Report from the House of Lords Liaison Committee about the Licensing Act and they were following up on certain points. Specific point is reference to application systems. The Liaison Committee have agreed to review their decision about withdrawing the Gov.uk platform as there needs to be a system in place – can we try and get gambling included within the online system. Below is the link to the Report</li> </ul> <p><a href="https://committees.parliament.uk/committee/187/liaison-committee-lords/news/171996/flaws-in-the-licensing-system-remain-unresolved-says-new-lords-report/">https://committees.parliament.uk/committee/187/liaison-committee-lords/news/171996/flaws-in-the-licensing-system-remain-unresolved-says-new-lords-report/</a></p> <ul style="list-style-type: none"> <li>• PH advised that we have not had a Gambling Expert Group since before Covid and maybe this is a good time to reform that Group and have this on the agenda.</li> <li>• PH asked members to contact him if they want us to take up the issue regarding licence application and administration processes. This is both at the GC and Local Government.</li> </ul>	
6.	<p><b><u>Date of next meeting</u></b></p> <p>The date of the next Zoom meeting is <b><u>Thursday 13<sup>th</sup> October 2022 at 11.00 am</u></b>. AF will send out a calendar invite. If the White Paper is published then we will hold an interim meeting to discuss that.</p>	

Meeting finished 1145