

## **GBG Machines Group Meeting Notes**

# Held on Wednesday 15th February 2023 via Teams at 11.00 am.

#### In attendance:

Nigel Davis – Chair (Merkur)
Steve Sharp (GBG)
Charlotte Meller (GBG)
Peter Hannibal (GBG)
Amanda Fry (GBG)
Rob Wheeler (GBG)
Steve Brownlow (Bpops)
Simon Reynolds (Buzz Bingo)
Dean Harding (Crown Leisure)
Andrea Rushworth (Crown Leisure)
Andy Bullock (Innovative Technology)
Craig Taylor (Inseinc)

Evgeny Shulyak (JCM Global)
Lee Morton (Light & Wonder)
Chris Packer (Luxury Leisure)
Mark Gibson (Luxury Leisure)
Andy Tipple (Merkur)
James Armstrong (Playsafe)
Ian Fuller (Playsafe)
Joanne Craig (Pokerface)
Brian Jamson (Roadchef)
Luke Gross (Roadchef)

Dave Newman (Welcome Break) Graham Glanfield

Item		Action
1	Welcome and Introductions.	
	ND welcomed everyone to the meeting. Apologies were noted.	
2	Previous notes from Meeting held on 9 <sup>th</sup> November 2022 – Any outstanding matters	
	ND advised we are going to wait until the White Paper comes out before we set up a meeting on Linked Jackpots.	
3.	Update on White Paper	
	DCMS visited the GBG stand at ICE on Thursday and despite all changes in the reshuffle, everything is still on plan so either next week or early March. Mixed views on whether the new Minister will want to change anything or is allowed to change anything. The big questions from the White Paper are  Online stakes and prizes Levy Cashless	
	Casino harmonisation	

	Gambling Ombudsman	
	PH circulated the GBG's Submission to the DCMS Select Committee to members, which is an updated version of what was submitted to the Call for Evidence two and a half years ago.	
4.	Machine Security Issues	
	ND advised there have been issues with £20 notes but these have been very isolated cases and have been dealt with very quickly.	
5.	Standards & Protocols	
	<ul> <li>Approved the latest version of TiTo which is an enhancement that enables us to recognise three different types of ticket:         <ul> <li>(a) Cash ticket - generated by coins and notes being inserted into the machine, printed out and redeemed at a pay station</li> <li>(b) Debit card cash ticket – generated at the pay station after using a debit card via a contactless reader or chip and pin reader.</li> <li>(c) Payment Wallet Ticket – if you use your payment e-wallet app you can use funds from your e-wallet and it will generate a payment wallet ticket.</li> </ul> </li> </ul>	
	<ul> <li>Machine data capture. There are some enhancements identified which will be discussed at our meeting next week. They support the additional electronic meters such as debit card, cash tickets and also payment wallet cash tickets. Also, the ability to support coin hoppers if the MDC has been used in a non-TiTo environment.</li> </ul>	
	Ian Fuller – there is some confusion over which manufacturers support which versions of GBG protocols, especially on the programme side and it can be hard to understand who supports what. It would be helpful to get a list together for our customers of who supports what version and what is enabled on each terminal. RW can re-circulate the list for people's input – but it is down to the system supplier and game suppliers to work out what is happening. The GBG Tech Forum is used as a forum for people to have that discussion. RW will pick this up on next week's call. PH – if you need any support on managing a process to let us know.	Action RW
	<ul> <li>RW will raise version 2 of GBG EFT now we have potential for multiple cash buckets.</li> </ul>	
	PH advised that there has been no feedback from BACTA on the 7995 change machine code.	

PH advised that Lord Don Foster, who came on the stand on Tuesday, said that in his view our arguments about cashless to protect players were not strong enough as they were based on market trends and we are working with him on that. Australia have made a commitment to make all their pokies cashless by 2028 – below is the link to the article

https://www.abc.net.au/news/2023-02-06/nsw-gambling-reform-

https://www.abc.net.au/news/2023-02-06/nsw-gambling-reformagreement/101934094

#### 6. Review of ICE 2023

#### PH advised:

- o Good turnout of guests and feedback has been positive
- o Questions from ourselves on the presentation format and audience
- o Some really helpful Input and support from members
- Reviewing potential for next year
- o Land based reputation seems to be the right theme.
- Maybe put consumer more front and central next time
- Only stand that got visits from Westminster in Don Foster and DCMS

#### SR & ND commented

- Stand looked very professional and came across well
- o Good base to use and well done
- o SR suggested stand be closer to consumer protection zone as a location

### 7. Any other business

ND thanked members for their time today and asked if they want anything added to future agendas to let ND, PH or AF know. If whitepaper is published we will put a meeting in the diary.

Date of next meeting Wednesday 10th May 2023

#### Remaining 2023 Dates

Wed 6<sup>th</sup> September Wed 29<sup>th</sup> Nov

Meeting finished at 11.30