



**GBG Members Zoom Meeting held on
Wednesday 18th January 2023 at 11.00 pm**

In attendance

- | | |
|--------------------------------------|--------------------------------------|
| Peter Hannibal (GBG) | Josh Holt (Inseinc) |
| Steve Sharp (GBG) | Dragoljub Grekulovic (JCM Global) |
| Amanda Fry (GBG) | Lee Morton (Light & Wonder) |
| Charlotte Meller (GBG) | Sue Dawson (Merkur) |
| Steve Brownlow (Bpops) | Andy Tipple (Merkur) |
| Sam Moore (Buzz Bingo) | Nigel Davis (Merkur) |
| Simon Reynolds (Buzz Bingo) | Elizabeth Speed (Novomatic) |
| Patrick Hassett (Entain) | Peter Fagg (NRM) |
| Stuart Green (Game Nation) | Joanne Craig (Pokerface Consultancy) |
| Tim Stratton (GPT) | Brian Jamson (Roadchef) |
| James Gordon (Henham) | Luke Gross (Roadchef) |
| Howard Gant (IHL) | Tracy Baitup (Roadchef) |
| Andy Bullock (Innovative Technology) | David Lucas |
| Lee Jefferson (Inseinc) | Graham Glanfield |

		ACTIONS
1	<p><u>Introduction, Apologies & Declarations of Interest</u></p> <p>PH welcomed everyone to the GBG Members meeting. Apologies were noted. There were no declarations of interest. PH asked if everyone had any objections to the meeting being recorded to help with the minutes – there were no objections.</p>	
2.	<p><u>Matters brought forward from the last meeting – 13th Oct 2022</u></p> <p>2(a) Website has been updated and are currently working on bringing it up to date with latest GBG Activities. AF will send round instructions about how to access the secure member’s area of the site</p> <p>4(b) The revised Gambling Responsible Charter will be launched at ICE and will go on the website after that. SS, PH, CM & AF have all completed the YGAM Responsible Gambling Training. There are concerns about some information which have been raised with YGAM.</p>	Action: AF
3.	<p><u>DCMS Select Committee, Office for Health Improvement and Disparities Report and DCMS White Paper</u></p> <p>(a) <u>DCMS White Paper</u></p> <ul style="list-style-type: none"> • Imminent in the coming weeks • Outstanding issues with some non DCMS departments still to be resolved • Michelle Donelan has taken an interest in cashless and affordability checks. Goes on maternity leave in April – no 	

	<p>announcement yet on who is replacing her but there is a suggestion that she wants the White Paper published before she goes on maternity leave.</p> <p>(b) <u>Office for Health Improvement and Disparities Report</u></p> <ul style="list-style-type: none"> • This was supposed to have been a Review of the Public Health England report. • Dan Waugh produced an even more in-depth critique review of that report. PH is trying to find out from DCMS if they are giving the report any credibility. We understand they may have already disregarded it but not heard it formally <p>(c) <u>DCMS Select Committee Inquiry</u></p> <ul style="list-style-type: none"> • SS & CM met with a clerk from the Select Committee on Friday to understand more around the inquiry • They have concerns the Gambling Act would get lost with all the political changes going on. • No particular issues with land-based gambling itself, it's more online and some of the questions are weighted that way • If the White Paper is published before the inquiry closes on 10thFeb then they would have to shift the focus of the inquiry to more analysis of the White Paper itself. They are hoping to have oral sessions at the end of March and will try to get a Report published late Spring which Government will have to respond to. • This is an opportunity for us to raise awareness of issues • Clerk was keen to get the counter argument to some of the problem gambling messages and specifically asked for information about how land-based gambling contributes to the local community as well as understanding more about the impact of recent events on High Street gambling such as Covid, cost of living, energy price situation and cashless • Clerk happy to have ongoing engagement with the oral sessions and any support we can offer to them. • Previous Chair of the Select Committee was Julian Knight who is suspended and replaced by Damian Green • PH advised GBG will be making a submission and if any members are making their own submission please could they share them with PH. This will be a desktop exercise due to short window. Dare not constrained by the questions but add in things we need to emphasise to the Select Committee <p>The questions are:</p> <ul style="list-style-type: none"> • 1. What is the scale of gambling-related harm in the UK? This is the current trend and numbers and should raise the suicide point about numbers being inflated. • 2. What should the key priorities be in the gambling white paper? Emphasise the need for cashless • 3. How broadly should the term, 'gambling', be drawn? PH thinks it is to do with loot boxes and it should be the dictionary version of gambling that should be used. Is there an appetite to 	<p>Action: All Members</p>
--	---	----------------------------

	<p>look at Primary Legislation now? Not something we want to get into as a group.</p> <ul style="list-style-type: none"> • 4. Is it possible for a regulator to stay abreast of innovation in the online sphere? PH will reiterate our views about the GC needing to be more open about who they employ and what skills they employ. • 5. What additional problems arise when online gambling companies are based outside of UK jurisdiction? GBG does not intend to respond to this question. • CM advised it might be worth including the reference to energy cost situation, and the approach to re-opening on the High Street following Covid in terms of prioritising betting. • Highlight the lack of a Triennial and the need for one 	
4.	<p><u>ICE – GBG High Street Hub S10 - 130</u></p> <ul style="list-style-type: none"> • Primary purpose of GBG being at ICE is to promote the reputation of land based gambling to the un-initiated – inviting Ministers, MPs, Government departments, regulators both national and local to the stand and explain how well our members look after their consumers. • It is a Networking stand – lounge effect with café bar in the middle to use – encourage members to use it as a base. • Welcome non-members as well in the hope to recruit • There will be a few 10-minute presentations on: Customer Journey, Future Technology, Walk Safe (getting customers and staff home safely) and Age Verification. • No one has attended an exhibition to promoted operators of gambling premises before. 	
5.	<p>GBG Strategic Aims for 2023/24</p> <p>Our strategy was reviewed in November, which went to the Board last week and will shortly go onto the website in the Members area. These are the following changes</p> <ul style="list-style-type: none"> • Streamlined from 9 Strategic Aims into 5 key ones (none have been removed, just amalgamated) • Looking at the various GBG Working Groups which inform and support the strategic aims and streamline them accordingly. <p>The 5 Strategic Aims are: -</p> <ol style="list-style-type: none"> 1. <u>Technology & Innovation</u> (including cashless and linked jackpots) also going forward looking at player visit and dwell time 2. <u>Land Based Reputation</u> – two GBG groups looking at that Responsible Gambling and Land Based working groups and look to amalgamate the two of them which includes the Charter, YGAM training, research and sharing good practice. Few pilots underway where GBG members are working with councils and police to build those relationships. 3. <u>Data</u> – looking at anonymised consolidated data in a number of areas particularly around machine play but that work has not 	

	<p>progressed enough. It has been difficult to get representatives to attend meetings. Work has been done on the regulatory returns and will form part of the information we will be sharing at ICE on the screen (as rolling information in between the presentations). Henham will also produce some industry information as well.</p> <p>4. <u>Effective Regulator</u> – working with DCMS and the Gambling Commission to help contribute with opportunities to shape things through the Inquiry and the White Paper. Discussions with BEIS about the Regulator’s Code. Monday 23rd January 2023 is the next review of the Public Accounts Committee to which you can dial in but there is also a public gallery. Starts around 3.00 pm and will be focused on the GC amongst other things. The link is Committees - UK Parliament</p> <p>5. <u>Growing GBG</u> – engagement with members to grow the existing membership. Thanks to those who responded to the Comms questionnaire that went out which will help inform the engagement strategy and some feedback is already in place. Adding more information to the members only section of the website and will let members know when more information has been added on. Fortnightly email/newsletter updates which is in place and will be kept under review.</p>	
6.	<p>Any Other Business DL gave a brief update on Protect Duty</p> <ul style="list-style-type: none"> • Martyn’s Law – Martyn Hett was one the people killed in Manchester arena bombing in 2017. His mother campaigned to introduce counter terrorism measures at entertainment venues stricter measure which resulted in the Protect Duty and appeared in the Queen’s Speech and has gathered momentum. The Protect Duty is now called Martyn’s Law. Below is a link to a helpful factsheet published by the Government which gives an indication on the type of premises which are likely to be subject to the provisions in the Protect Duty. The Bill is expected to be published in the Spring https://homeofficemedia.blog.gov.uk/2022/12/19/martyns-law-factsheet/ • Counter terrorism realised terrorists can get access to plans of premises through planning process andso introduced called SIPA (Sensitive Information in Planning Applications). They are now going to introduce SILA (Sensitive Information Licensing Applications). This protocol will require larger more sensitive premises to get prior approval from the local counter terrorist officer when making licensing applications and they will only submit plans to the Licensing Authority they do not make them public. • Andy Bullock advised about a Webinar on Biometrics in Gaming at 2.00 pm today if anyone wants to attend 	

7.	<u>Date of next meeting</u> The date of the next Zoom meeting is <u>Wednesday 19th April 2023 at 11.00 am</u> . Remaining dates for 2023: Wed 12 th July & Wed 11 th October.	
----	---	--

Meeting finished 1150