



**GBG Members Zoom Meeting held on
Wednesday 19th April 2023 at 11.00 pm**

In attendance

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|--------------------------------|--------------------------------------|
| Peter Hannibal - Chair | Howard Gant (IHL) |
| Steve Sharp (GBG) | Andy Bullock (Innovative Technology) |
| Amanda Fry (GBG) | Lee Jefferson (Inseinc) |
| Charlotte Meller (GBG) | Andy Tipple (Merkur) |
| Steve Brownlow (Bpops) | Shakila Neill (Moto) |
| Sam Moore (Buzz Bingo) | Peter Fagg (NRM) |
| Chloe Millington (Buzz Bingo) | Tracy Baitup (Roadchef) |
| Graham Glanfield (Game Nation) | Brian Jamson (Roadchef) |
| Stuart Green (Game Nation) | Luke Gross (Roadchef) |
| James Gordon (Henham) | |

		<u>ACTIONS</u>
1	<p><u>Introduction, Apologies & Declarations of Interest</u></p> <p>PH welcomed everyone to the GBG Members meeting and apologised for the technical error with Teams forcing us to switch to Zoom. Apologies for the meeting were noted. There were no declarations of interest. PH introduced Pete Paddick who is a new member to the meeting.</p> <p>PH asked if everyone had any objections to the meeting being recorded to help with the minutes – there were no objections.</p>	
2.	<p><u>Matters brought forward from the last meeting – 18th Jan 2023</u></p> <p>2(a) Website has been updated and the Members area is now up to date. If members have trouble accessing the Members area please contact Amanda</p>	
3.	<p><u>Update from GBG Board Meeting</u></p> <ul style="list-style-type: none"> • Political update from Henham • White Paper going through last hurdles according to the DCMS • Looking at potential Labour Government candidates 	

	<ul style="list-style-type: none"> • Reviewed ICE – positive feedback from members – total cost was around £12,500 – aim to have High Street hub at ICE 2024 • Response to GC current consultation – 3 questions they are asking <ol style="list-style-type: none"> I. Extending self-exclusion schemes to include other betting products. Intended response: GBG is strong on protecting the vulnerable and we believe all gambling products should be subject to self-exclusion (including all National Lottery). II. Updating technical standards on payment methods for online – bringing up to date with current legislation – a housekeeping change. III. Reporting known suicides of your customers. Currently an obligation within LCCP to report ‘any event the GC need to know about’. Operators are already reporting suicides to the GC. PH read through the 8 points for the GBG response and will circulate the draft document for feedback from members. The Board is in agreement and think the other trade associations should align if possible. • Responsible Gambling Charter- launched at ICE – need a benchmark from members against each of the 7 principles, where GBG can provide support to ensure members are achieving what we are aiming for. This will remain a live document and kept under review. GBG will be asking members for more information in relation to the 7 principles. • PH has written to Andrew Rhodes at the Gambling Commission asking for a meeting in relation to concerns with a document that the GC produced with a company CfGS called 10 Questions to ask if you are scrutinising Gambling Harm which is to Local Authorities. The document was sponsored by the GC using voluntary settlements. Research is being produced at the request of the GC and much is negative towards gambling, but industry is not doing anything. Now we have a list of the expected research our intention is to review anything that comes out and tackle it head on. The Board agreed that we start to put a process in place to deal with these false facts. 	Action PH
4.	<p><u>DCMS White Paper</u></p> <p>This was discussed earlier. The delay in the White Paper being produced is also having an effect on the DCMS Select Committee’s timetable for their activities. The Select Committee may change the focus of their scrutiny when the White Paper is produced.</p>	
5.	<p>General Comms Update</p> <ul style="list-style-type: none"> • More documentation has been added to the Members’ area of the website. • Minutes of the Working Groups are also being added, which we will flag up in the fortnightly Newsletters 	

	<ul style="list-style-type: none"> • Last Newsletter focussed on work with LA’s and building that partnership through the Institute of Licensing (professional body for Local Authority Licensing Officers) as well as directly with some of the Local Authorities and Police Regulators. Some members are facilitating training and visits to premises and keen for more of that to happen so if any member is able to facilitate and host one of these please let CM know. • Posting articles out explaining ‘what GBG and our members are doing to help compliance’ in the IOL publications and will share those around. • Looking for Members who are interested in getting involved in the National Licensing Week, w/c 12th June, which IOL have hosted and promoted for a number of years – highlighting various aspects of our lives which involve a licence. Please let CM know if you are interested. • This has highlighted the fact that some LA’s have not updated their Statement of Principles • We have identified the fact that no one knows how many casinos are out there. • We are looking at our USPs and how we differentiate from other organisations <ul style="list-style-type: none"> I. LA liaison II. Data & technology III. Representing High Street and Land Based IV. Creating a Charter for Responsible Gambling 	<p>Action: All Action: CM</p> <p>Action: All</p>
6.	<p>Any Other Business</p> <p>Stuart Green – Game Nation hosted a Met Police licensing day which was very engaging for all. The Police team approached it as a learning day with a very frank conversation about their engagement with our industry which is less than 1% of their day. This leads to their lack of understanding of the industry, the machines, the technology. A couple of them had completed walk in assessments on venues stating that they do not actually know the correct answers to some of the questions they have to ask.</p> <p>They were advised what licences we hold, what machine categories we have, what the stake and prize limits are. There is one document showing what the machine categories and stakes and prizes are, and what venues they can be operated in which they then understood. It was a very useful and productive day. CM asked members if they would like to facilitate a similar event to let her know</p>	<p>Action: All members</p>
7.	<p><u>Date of next meeting</u></p> <p>The date of the next Teams meeting is <u>Wednesday 12th July 2023 at 11.00 am</u>. If the White Paper is published there will be a meeting prior to 12th July Remaining date for 2023: Wed 11th October.</p>	

Meeting finished 1150