



**GBG Members Teams Meeting held on  
Wednesday 25<sup>th</sup> October 2023 at 11.00 pm**

In attendance

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|---------------------------------------|--------------------------------------|
| Peter Hannibal - Chair                | Craig Murray (Link Integrated)       |
| Steve Sharp (GBG)                     | Lee Morton (Light & Wonder)          |
| Amanda Fry (GBG)                      | Vicky Spicer (Light & Wonder)        |
| Charlotte Meller (GBG)                | James Sturgess (Luxury Leisure)      |
| Kirsty Caldwell (Betsmart Consulting) | Stephanie Bickers (Moto)             |
| Steve Brownlow (Bpops)                | Pete Fagg (NRM)                      |
| Marianne Carmody Weir (Bpops)         | Ian Fuller (Playsafe)                |
| Andrew Rushworth (Crown Leisure)      | Iain Lunt (Playsafe)                 |
| Brian Hunt (Game Nation)              | Joanne Craig (Pokerface Consultancy) |
| Aristidis Tsikouras (GeWeTe)          | Imogen Moss (Popleston Allen)        |
| Howard Gant (IHL)                     | Caroline Bates (Roadchef)            |
| Lee Jefferson (Inseinc)               | Brian Jamson (Roadchef)              |
| Ian Shreeve (Inseinc)                 |                                      |

		<u>ACTIONS</u>
1	<p><b><u>Introduction, Apologies &amp; Declarations of Interest</u></b></p> <p>PH welcomed everyone to the GBG Members meeting. Apologies for the meeting were noted. There were no declarations of interest.</p> <p>There were no objections to the meeting being recorded to help with the minutes.</p>	
2.	<p><b><u>Matters brought forward from the last meeting – 12th July 2023</u></b></p> <p>There were no issues to bring forward.</p>	
3.	<p><b><u>White Paper</u></b></p> <p>DCMS are working towards early 2024 for a Government response on the Land Based Consultation. There was nothing unexpected in the responses. There is a similar timeline for the Online Slots Consultation.</p> <p>In terms of implementation, they won't necessarily wait for common commencement dates, and will look to introduce deregulatory changes as soon as possible. Where a Statutory Instrument is required, as long as it has been approved, its introduction will not be impacted by a General Election.</p>	

	<p>The Statutory Levy Consultation is out at the moment to respond to by 14 December and DCMS hope to respond back with their conclusions by March. They want to get the changes implemented before the General Election</p> <p>a) <u>Statutory Levy Consultation</u>  A presentation was shown on the screen which CM talked the meeting through and is attached to these notes. The concerns are:</p> <ul style="list-style-type: none"> <li>• The 0.4% <u>for</u> manufacturers was not expected, nor was the 0.4% for LBOs and GBG will be making a case for that in the consultation process. Members will need to provide evidence to support this position.</li> <li>• The existing third sector funding eg GamCare and Gordon Moody etc. is not specified currently and the approved list of RET receivers will become obsolete</li> <li>• The element of research funding to go to the Gambling Commission for regulatory research needs proper definition and governance</li> </ul> <p>b) <u>DCMS Machine Data Request</u></p> <ul style="list-style-type: none"> <li>• The Trade Bodies thought it best for the industry to gather the data ourselves, merge and anonymise it and send it to DCMS but could not get complete alignment on this method from manufacturers.</li> <li>• The outcome is that the 5 manufacturers will send their data direct to DCMS who will amalgamate and analyse it themselves</li> <li>• There is an agreement with DCMS that before anything is published it will be run through the trade bodies first.</li> <li>• Awaiting approval from some operators to share their data</li> </ul> <p>c) <u>Ombudsman</u></p> <ul style="list-style-type: none"> <li>• BGC have been asked by DCMS to work on the formulation of an Industry Ombudsman for processing consumer complaints</li> <li>• The BGC has produced a draft Code of Conduct which has gone to DCMS and shared with the Trade Associations</li> <li>• The Ombudsman’s initial objective is to process safer gambling/social responsibility complaints and evaluate any harm caused through operators not adhering to their own responsible gambling policies</li> <li>• The long-term plan is to merge the current ADR systems that are in place – there are no timescales yet</li> <li>• DCMS want the Ombudsman in place by Summer 2024</li> <li>• This is probably the most difficult and sensitive part of the White Paper for us as an industry, so we need to get it right</li> <li>• A list of concerns has been sent to BGC including asking how they considered land-based premises in the drafting</li> </ul>	<p>Presentation Attached</p> <p>Manufacturers</p>
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	<p>and the gambling loss thresholds and further meetings will follow</p> <ul style="list-style-type: none"> <li>• GBG will set up a dedicated meeting for members on this.</li> </ul> <p>(post meeting note: Date set - 21November 10 – 11.30)</p> <p>d) <u>Gaming Machine Technical Standards</u>  A presentation from the Gambling Commission on ‘Review of the Gaming Machine Technical Standards and Machines Testing Strategy’ was shared with members and is attached to these notes</p> <ul style="list-style-type: none"> <li>• The Commission held a pre-consultation meeting on 23 October with Trade Bodies to provide an overview of the work completed to date and share current thinking and plans</li> <li>• Phase 1 consultation aiming to launch in Spring 2024</li> <li>• Phase 2 consultation likely to launch after Phase 1</li> <li>• Trade Associations are supportive of Option 2</li> <li>• Views needed on 5 of the proposals in the presentation</li> <li>• PH will go to GBG Members asking for feedback and then back to the GC</li> </ul>	Presentation attached
4.	<p><b><u>Other GC &amp; DCMS updates</u></b></p> <ul style="list-style-type: none"> <li>• The Gambling Commission Summer Consultation closed last week and they had over 2,400 responses.</li> <li>• There is no timescale for an announcement of their conclusions.</li> <li>• The GC next consultation will be out in November looking at Social Responsibility Incentives and Gambling Management Tools.</li> </ul> <p>GC published last week their response to a consultation earlier in the year which talked about an additional condition requirement to report on suicides. They have gone ahead with the proposals which will take affect from April 2024. They have confirmed they will provide more information to licensees ahead of it coming in to force.</p>	
5.	<p><b><u>General Comms Update</u></b></p> <ul style="list-style-type: none"> <li>• An internal survey was carried out a year ago about how we engage with our members and we will be revisiting that again with a short survey for members to complete.</li> </ul>	
6.	<p><b><u>Any Other Business</u></b>  No other business.</p>	
7.	<p><b><u>Date of next meeting</u></b>  The date of the next Teams meeting is <b><u>Wednesday 24<sup>th</sup> January 2024 at 11.00 am</u></b>. AF will send out calendar invites for the 2024 meetings</p> <p><b><u>Remainder of dates for 2024</u></b>  Wed 17<sup>th</sup> April  Wed 10<sup>th</sup> July  Wed 23<sup>rd</sup> October</p>	

Meeting finished 1150