



NOTIFICATION OF MACHINE RELATED INCIDENTS OR ALERTS

A reminder to all Members that the GBG has a communication system in place for sharing machine related incidents and security alerts.

- For urgent events Nigel Davis is the central point and filter, to disseminate on to Operators as appropriate
- For less urgent matters, these can be picked up via the quarterly Machines Working Group where there is standing agenda item on emerging machine security issues.

Our next meeting of the Machines Group is on **Monday, 30th March.**

CONSULTATION ON OPERATING FEES

Members are reminded that the GBG will be responding in general terms to [this DCMS consultation](#). Peter's article in a [recent Coinslot](#) sets out the concerns of the impact of fee hikes on the land-based sector. Members are strongly encouraged to submit their individual responses to DCMS setting out the impact of the three increase options on their respective businesses. If you want us to include any of that information (anonymised) then please share it with charlotte@gamblingbusinessgroup.co.uk

The deadline for submissions to DCMS is **29 March 2026.**

CRIME STATS FOR THE POLICE

Following a productive meeting with the National Police, where we discussed how communication and engagement between land-based premises and the police could be improved, we committed to providing some anonymised information on crime trends/stats/types of MO, which will be collated and shared back to the police. Please include any examples of where the police have responded positively, so they can consider why the communication and engagement worked in those instances and not in others. Please send the information to charlotte@gamblingbusinessgroup.co.uk

ARE EXPO - GBG WORKSHOP SESSIONS

Registration for this year's AREE on 28/29 April is [now open](#). The GBG's High Street Hub will feature, along with a number of topical workshops, the first of which we are pleased to announce here:

Colleagues from Better Change will be presenting on **Tuesday, 28th April** at midday. Their session, entitled "*Training, Education & Apprenticeships: Building a Stronger, More Respected Gambling Industry*" will set out the benefits of their Level 4 Regulatory Compliance Officer (RCO) Apprenticeship.

We know that some of our Members are already participating or have signed up employees for this qualification, but there are [still a few places available](#) on the next level 4 RCO Apprenticeship cohort starting on the 15th April.

MARTYN'S LAW UPDATE BY THE SECURITY INDUSTRY AUTHORITY (SIA)

This [latest SIA update](#) stresses that it "*would be unwise to invest in specific products, consultancy advice or services which suggest they can ensure or guarantee future Martyn's Law compliance. Until the Home Office statutory guidance is finalised, no one can offer a fully informed or accurate compliance solution.*" There is no date yet for the Home Office guidance to be published, but once it is published the SIA will publish its guidance for consultation.

BBPA ACCESSIBILITY GUIDE

The British Beer and Pub Association has published a guide setting out many practical steps that pubs can take to improve their accessibility – something which is both a moral responsibility and makes good business sense. Gambling operators may wish to consider implementing some of these ideas if they are not already in place.
