



GBG Newsletter - 17 September 2026

Cashless TiTO (Web Services) Technical Standard v 2.4b APPROVED

GBG's Machines Group ratified TiTO 2.4b, which can be found in the Members Area of the website, within the Industry Standards folder.

If you haven't yet registered for access to the Members Area – click on the “Members Area” button on the top right of the website and follow the instructions to be approved for access.

MGD

We have [written to the Treasury](#) setting out the devastating impact an increase in MGD would have on the industry and are seeking a meeting with Treasury officials to discuss this further. Please let us know what you have been doing as individual organisations, so we can build on those messages.

GMTS

We are expecting the Commission's response on GMTS before the end of September. A reminder that GC officials are attending the GBG Machines meeting on Wednesday 7th October to discuss and take questions.

White Paper evaluation

In response to a recent Parliamentary Question about the impact of the White Paper changes implemented to date, Baroness Mackenzie of Sherwood said *“The evaluation (by the National Centre for Social Research) will seek to establish whether these measures are being delivered effectively, understand if there are any unintended consequences, and capture learning to inform future policy development. We expect the evaluation report to be published later this year. However we will continue to consider further reforms where technology develops, consumer behaviour changes or risks arises. Any future regulatory changes will always be based on evidence.”*

Young People and Gambling Survey

We have written to the Commission expressing concern about the use of this survey’s data. Its shortcomings were highlighted recently in a [Regulus Partners](#) article and the [Critic Magazine](#) The YPGS wrongly and unfairly implies that Licenced Operators are allowing hundreds of 12 to 15 year olds to enter and gamble in their premises, especially casinos, and it reflects badly on national and local regulators if there are 80,000 child gambling addicts (as Lord Foster of Bath describes them).

Better Change - New Apprenticeships

Building on the success of their first apprenticeship programmes, Better Change now have 4 gambling specific apprenticeships available providing relevant development opportunities across different functions of businesses

Apprenticeships and intake dates:

- Regulatory Compliance Officer - Level 4 – September 2026 and March 2027
 - Data Technician – Level 3 – January 2027

- Data Analyst – Level 4 - January 2027
- Corporate Responsibility & Sustainable Practitioner – Level 4 – January 2027

These are delivered in partnership with experienced learning providers with extensive apprenticeship delivery expertise. Funding is available for all English organisations. Please contact Dave Richardson for more information and to sign up

david@better-change.org

Digital Proof of Age for alcohol sales

The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2026 is now in force, which allows licensed premises and club premises certificate holders in England and Wales to accept digital proof of age provided through a registered digital verification service, alongside existing physical forms of identification.

Accepting digital proof of age is not mandatory, and individual businesses may decide whether they wish to do so. The statutory guidance issued under section 182 of the Licensing Act 2003 has been updated to reflect the change (see age verification section starting at 10.45).

Women's Night Safety Charter

Members may wish to consider signing up if not already to their local Women's night safety Charter to ensure your organisation takes women's safety seriously - both staff and customers. Examples include [London](#), [North Wales](#), [Manchester](#), [Bristol](#). Check your local authority website for other schemes.

GBG attended a Local Alcohol Partnership Group meeting recently where attendees drew attention to the growing trend for meta glasses to be misused to film women in hospitality venues. Wetherspoons has banned the use of them in its premises and others are taking legal advice on what steps they can take.

